

# Service Hints

## Plasma Television



VIERA

**<500/50 Series>** TH-50/42/37PV500E  
TH-50/42/37PV500B  
TH-42/37PA50E  
TH-42/37PE50B

### Trouble Shooting for Power Supply - Ver 2.0 -

This service hint is published for technicians and engineers for repair.  
And it gives you the information how to judge the defective board  
of PDP.

Please file and use this Service Hints together with the main service  
manual and other publications related to models.

#### **WARNING**

This service information is designed for experienced repair technicians only and is not designed for use by the general public.  
It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product.  
Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service  
or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

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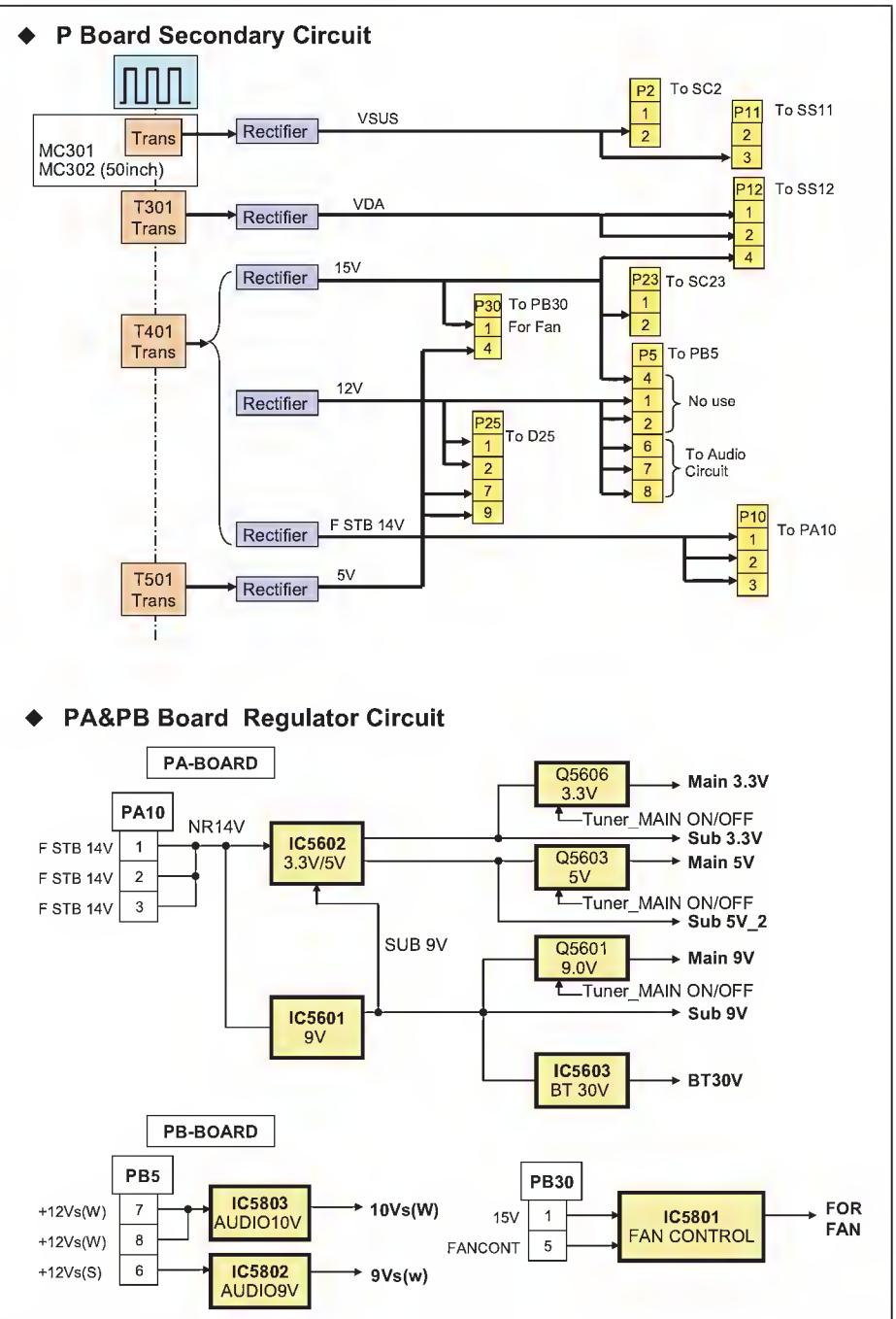
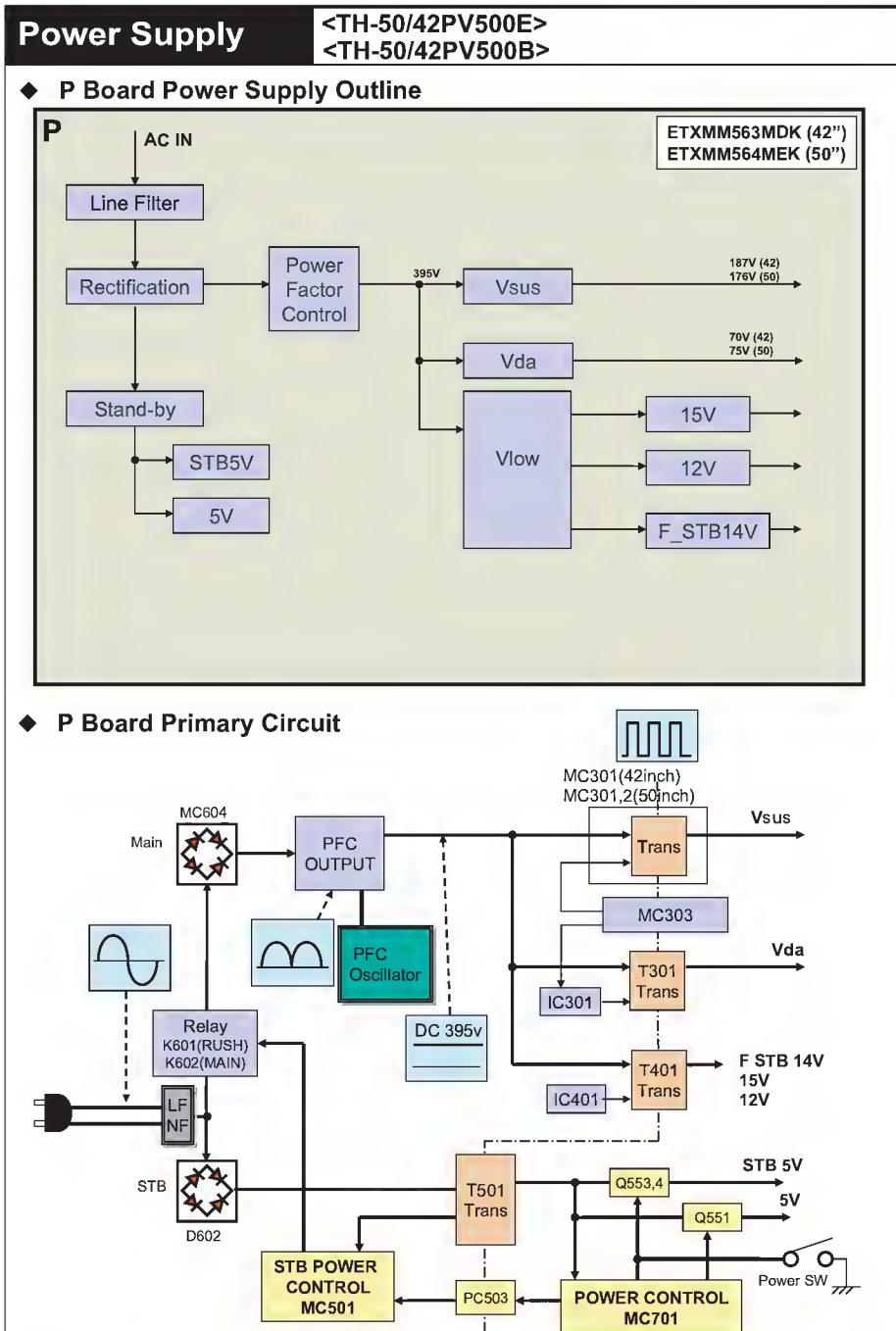
(TH-42PA50E,PE50B)

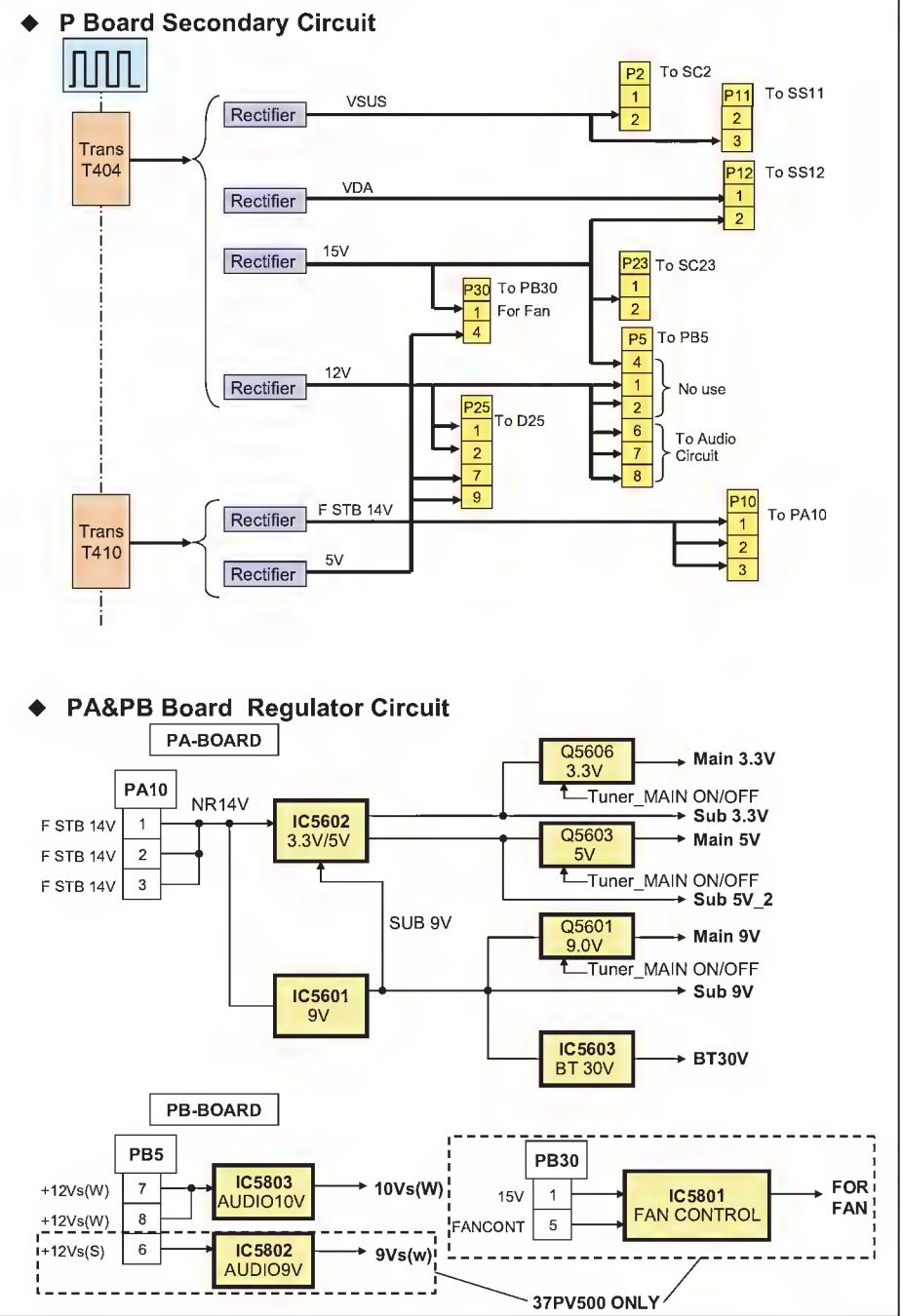
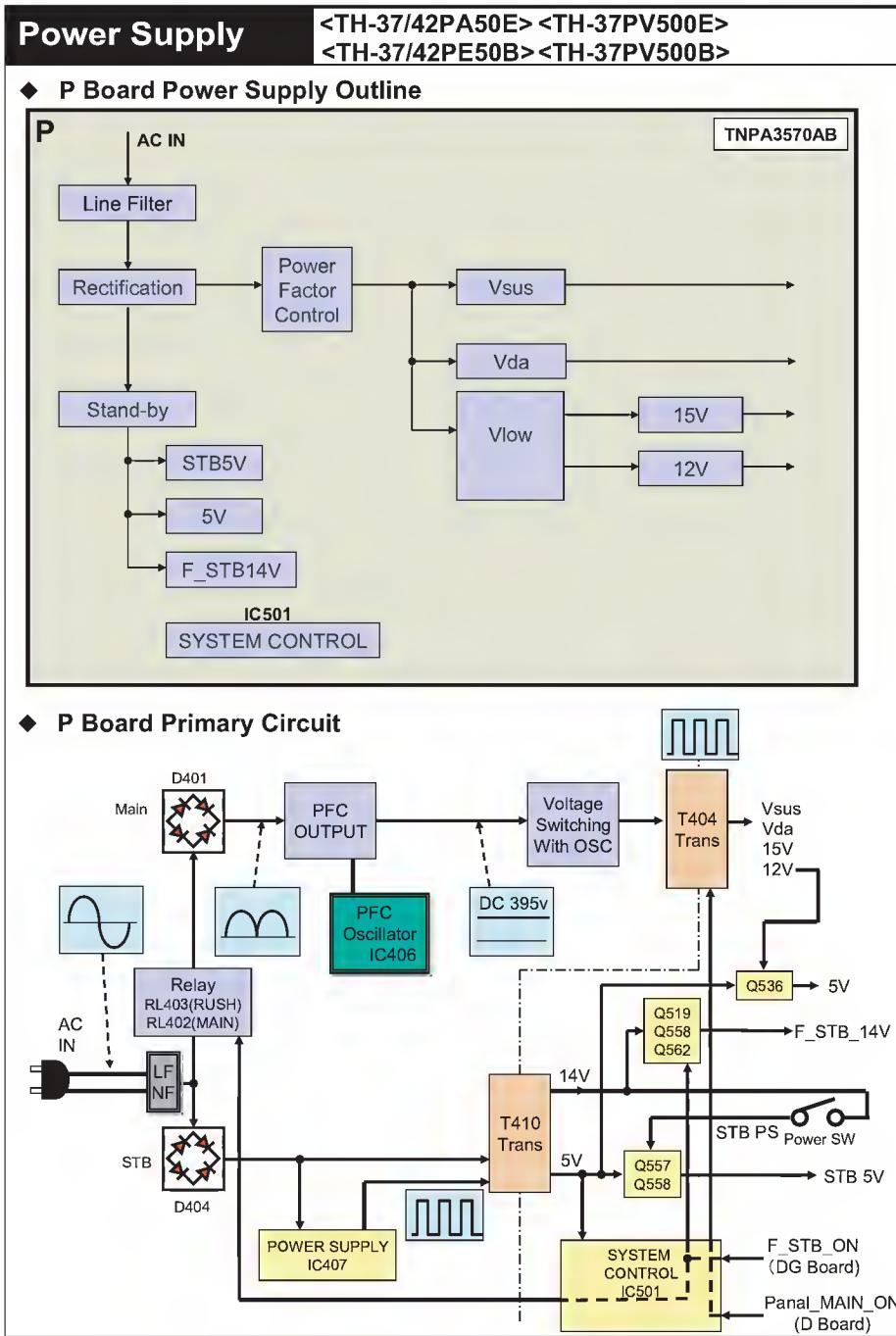
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(TH-42PV500E,B)

(TH-50PV500E,B)

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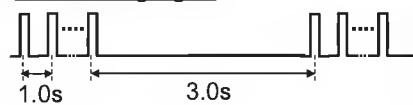
## Protection

## Protection Circuit Operation

### ◆ Power LED Blink Mode

LED Blinking times		Trouble Mode	Defective Board (Example)		
1st (*1) Improved			37/42PA50E,PE50B	37/42PV500E,B	50PV500E,B
1	1	IIC communication NG	Unknown (D)		
	2	12V down SOS	P, D		
	3	3.3V down SOS	D		
	4	Power SOS (Vsus, 5V down)	P		
	5	P5V SOS	D, P, C, SC, SS, Panel (IC)		
	6	SCAN Driver SOS(37",42") +SC Floating Volt. (50")	SC, SS, D, P (SC Energy recovery)	SC, SU, SD, SS, D, P (SC Energy recovery/ floating volt.)	
	7	SC Floating Volt.(37",42") DATA Driver SOS (50")	SC, SU, SD, D, P (SC floating volt.)	SS, D, C, P (SS Data Energy recovery)	
	8	SUS Driver SOS	SS, SC, D, P ( SS Energy recovery )		
	9	Soft-Ver. Combination NG	D		
	10	Tuner Power SOS	PA, P, H, DG, Z, TA, XV(*2)	PA, P, H, DG, GS, Z, TA, DV, XV(*2)	
	11	Fan SOS		PB, FAN	
	12	Sound SOS		PB, Z, H	

### LED Blinking signal



Note

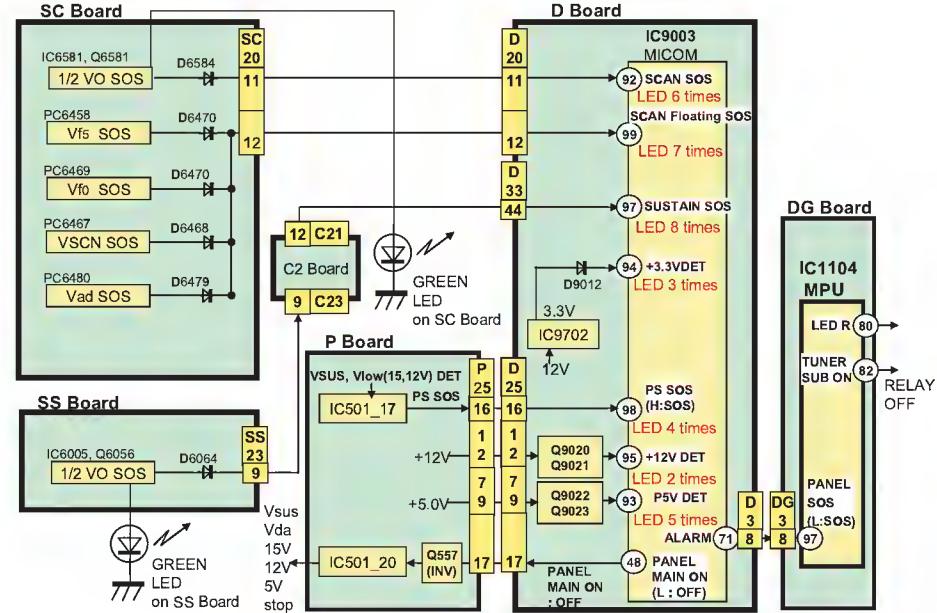
(\*1)  
2 ~ 9 times LED blinking become to 1 time in 1st design.  
So, when 1 time LED Blinking is found, please check SOS signal that is input to IC9003, in order to know true LED blinking time.  
Check point is the connector's pin or IC9003's pin as shown in the following table.  
When SOS signal is found, please refer to the flow chart of its trouble mode that the SOS signal indicates.

(\*2)  
XV board PE50B, PV500B only.

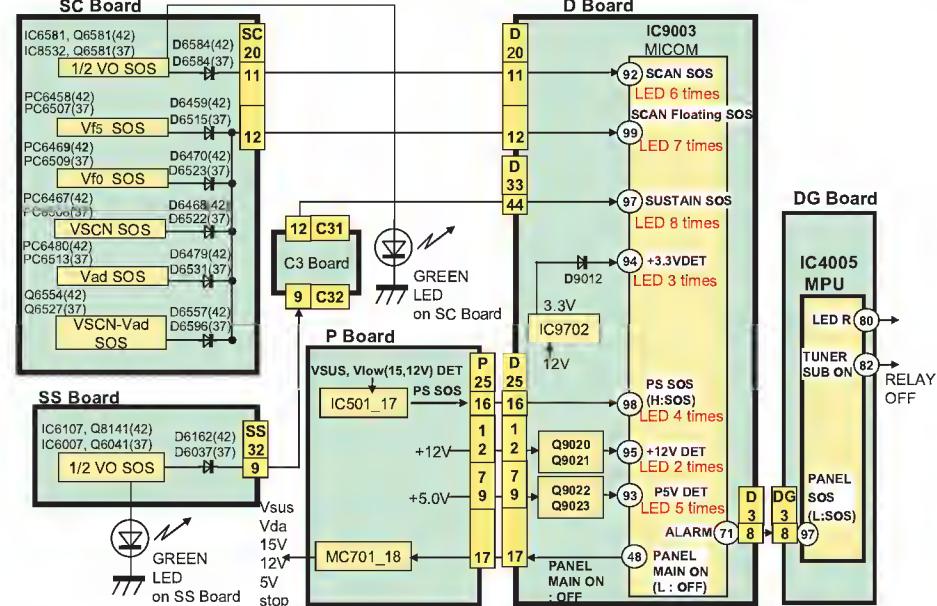
### ◆ Check point in the case of 1 time blink

LED Blinking		Trouble Mode	Check Point location		Check output
actual	true		connector No. / Pin No.	IC9003 (D board) input port No.	
1	2	12V down SOS	---- (R9047 in D board)	IC9003_95	L : SOS
	3	3.3V down SOS	---- (R9007 in D board)	IC9003_94	L : SOS
	4	Power SOS	D25 or P25 / 16pin	IC9003_98	H : SOS
	5	P5V SOS	---- (R9048 in D board)	IC9003_93	L : SOS
	6	SCAN Driver SOS(37",42") +SC Floating Volt. (50")	D20 or SC20 / 11pin	IC9003_92	H : SOS
	7	SC Floating Volt.(37",42") DATA Driver SOS (50")	D20 or SC20 / 12pin (37"/42") SS44 or C44 / 19pin (50")	IC9003_99	H : SOS
	8	SUS Driver SOS	SS23 or C23 / 9 pin (37") SS32 or C32 / 9 pin (42") SS44 or C44 / 9 pin (50")	IC9003_97	H : SOS

### ◆ Panel SOS LED 1~8 times blink <TH-37/42PA50E,PE50B>



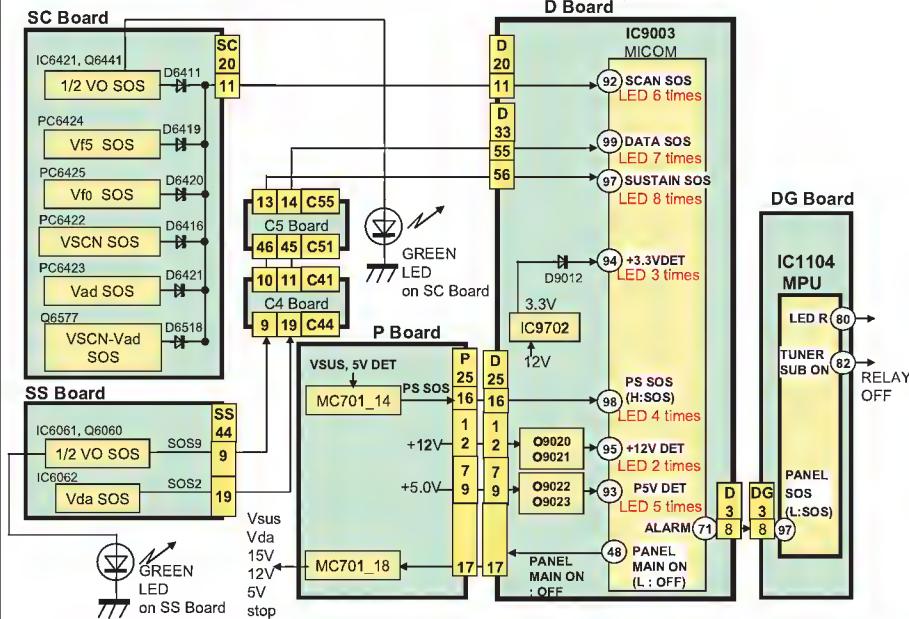
### ◆ Panel SOS LED 1~8 times blink <TH-37/42PV500E,B>



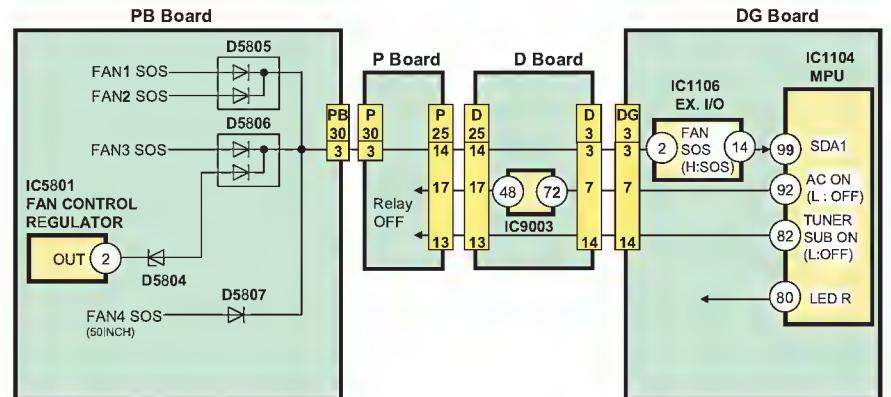
## Protection

### Protection Circuit Operation

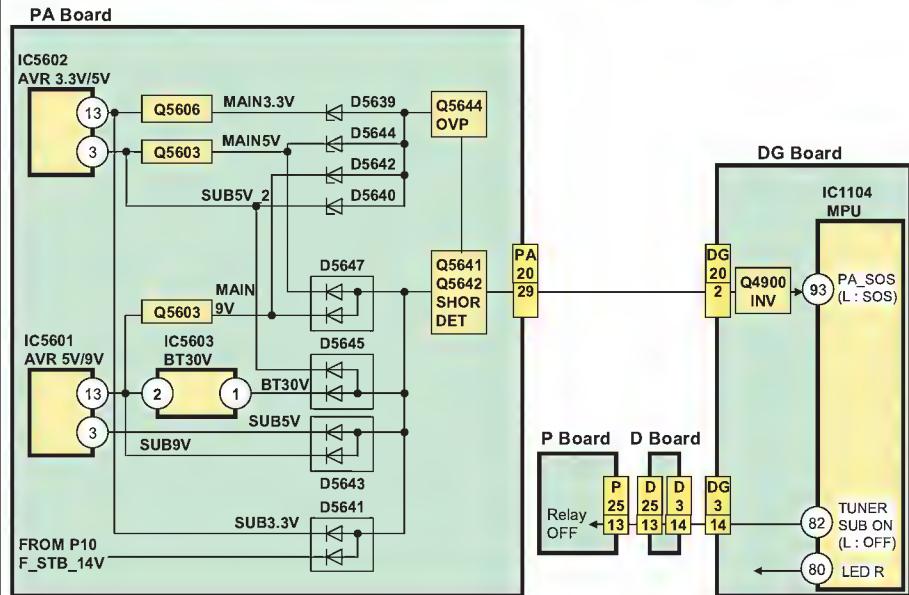
#### ◆ Panel SOS LED 1~8 times blink <TH-50PV500E,B>



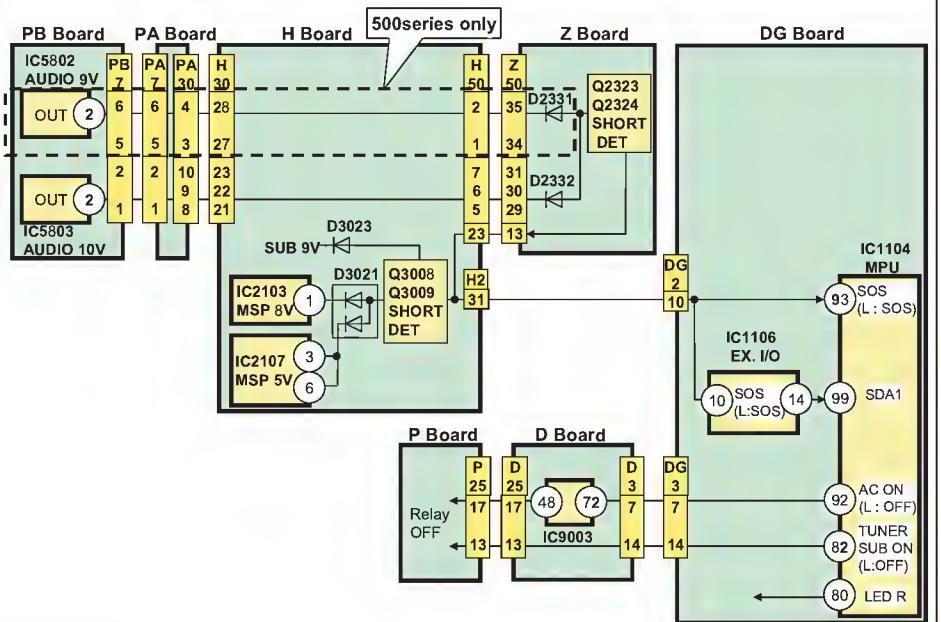
#### ◆ FAN SOS LED 11 times blink



#### ◆ Tuner SOS LED 10 times blink



#### ◆ Sound SOS LED 12 times blink



## Introduction of Power Trouble Shooting

### 1. These are following 2 states of Power LED in Power Trouble

- A. No Lit (Relay doesn't work)
- B. Blinking several times

### 2. Basic Idea of how to find the defective block

#### A. Check if the voltage comes up

Normally, when Power ON, shut down occurs immediately.

So, check is necessary before shutdown.

#### B. Check if power comes up, when disconnecting the board which seems to be defective.

If power comes up (\*) when disconnecting a board,

the board is defective.

(\*) "Power comes up" means "no shutdown".

### 3. Adjustment after P.C.B. exchange

When exchange the following boards, voltage adjustment is necessary.

Please refer to Service Manual.

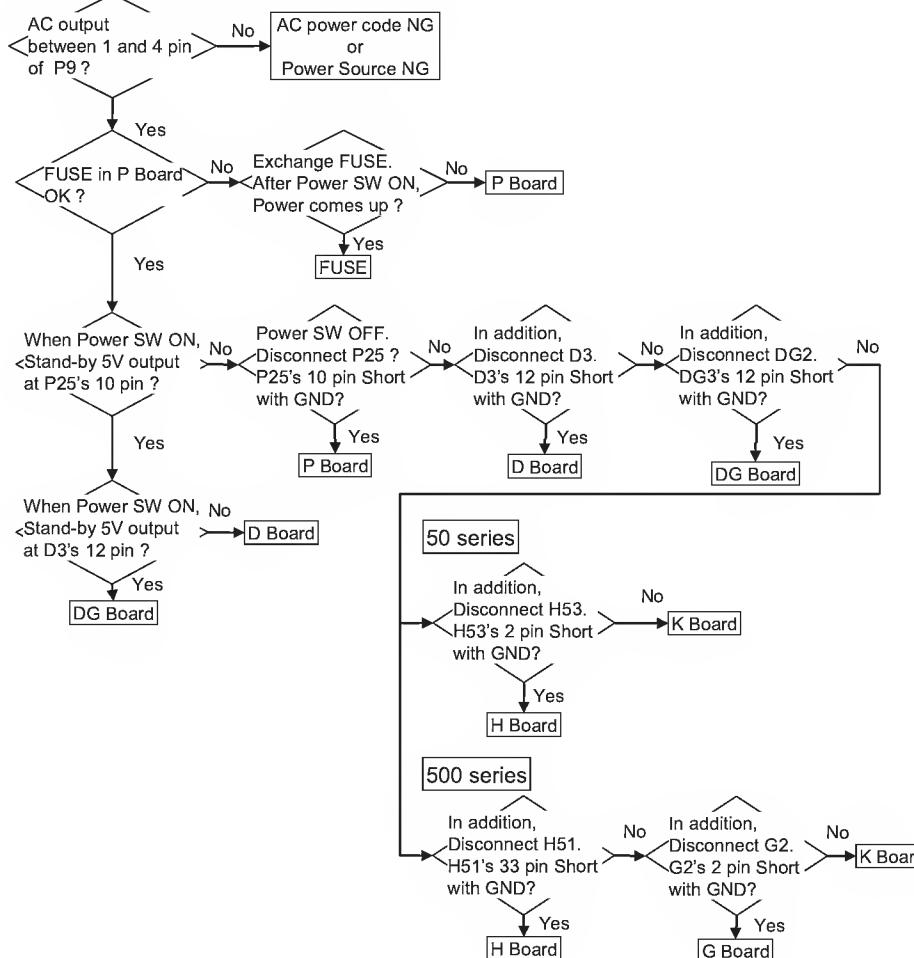
P.C.B	Voltage
P board	Vsus
SC board	Vad
SS board	Ve

## Trouble Shooting Power LED No Lit Trouble

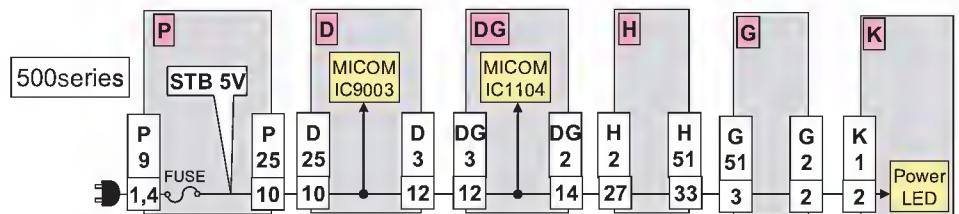
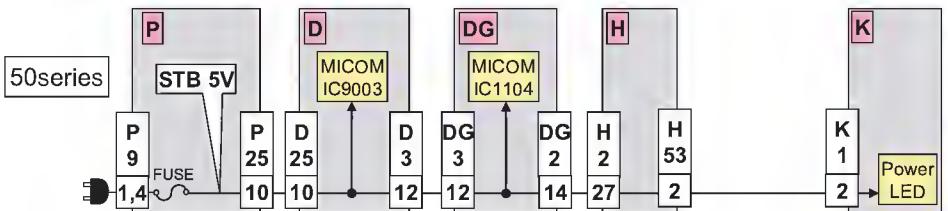
### ◆ Trouble status and Defective Block

Power LED Status (cause)	Defective Block
No Lit ( STB 5V NG)	AC Power Code or P Board ( or other Boards)

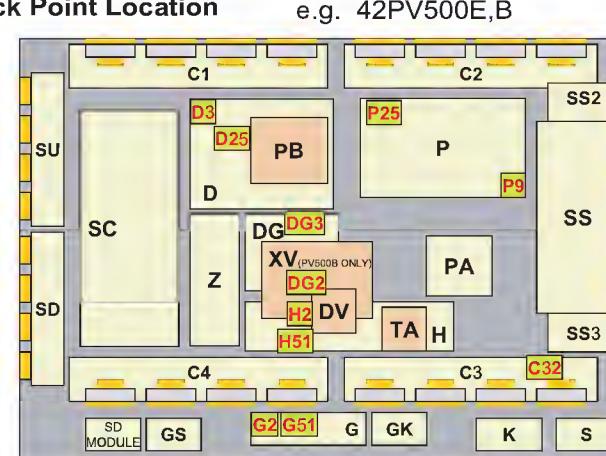
### ◆ How to find the defective board



### ◆ STB 5V Power Supply



### ◆ Check Point Location



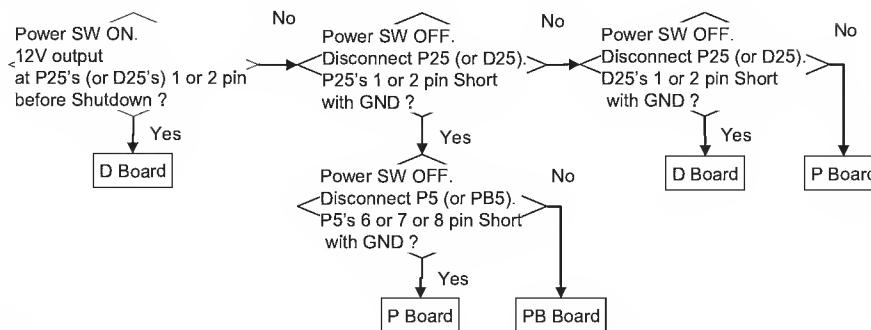
## Trouble Shooting Power LED Blink Trouble

### LED 2 times blink

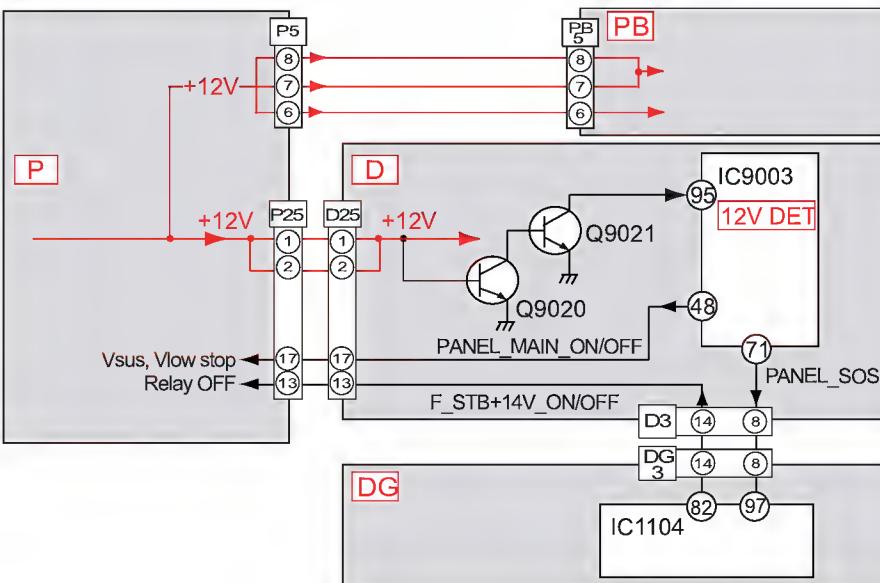
#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
12V down SOS	P, D, PB Board ( P > D, PB )

#### ◆ How to find the defective board



#### ◆ Power Supply and Protection Circuit



## LED 3 times blink

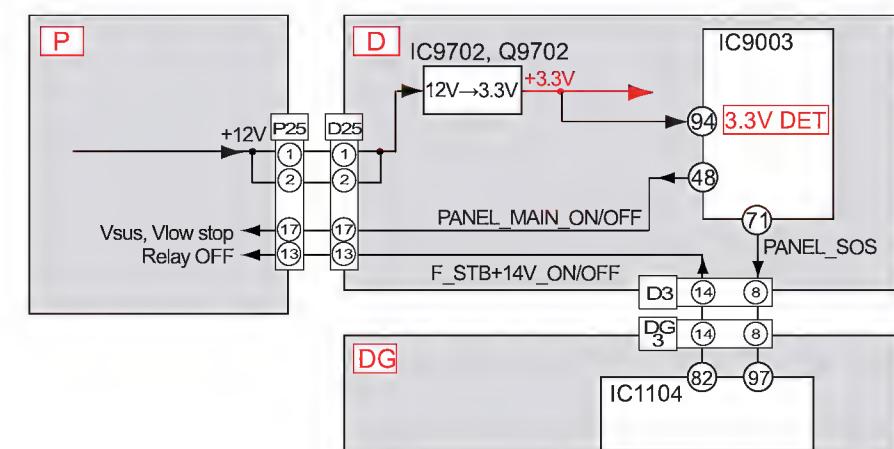
#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
3.3V down SOS	D Board

#### ◆ How to find the defective board

The defective board is D board ONLY.

#### ◆ Power Supply and Protection Circuit



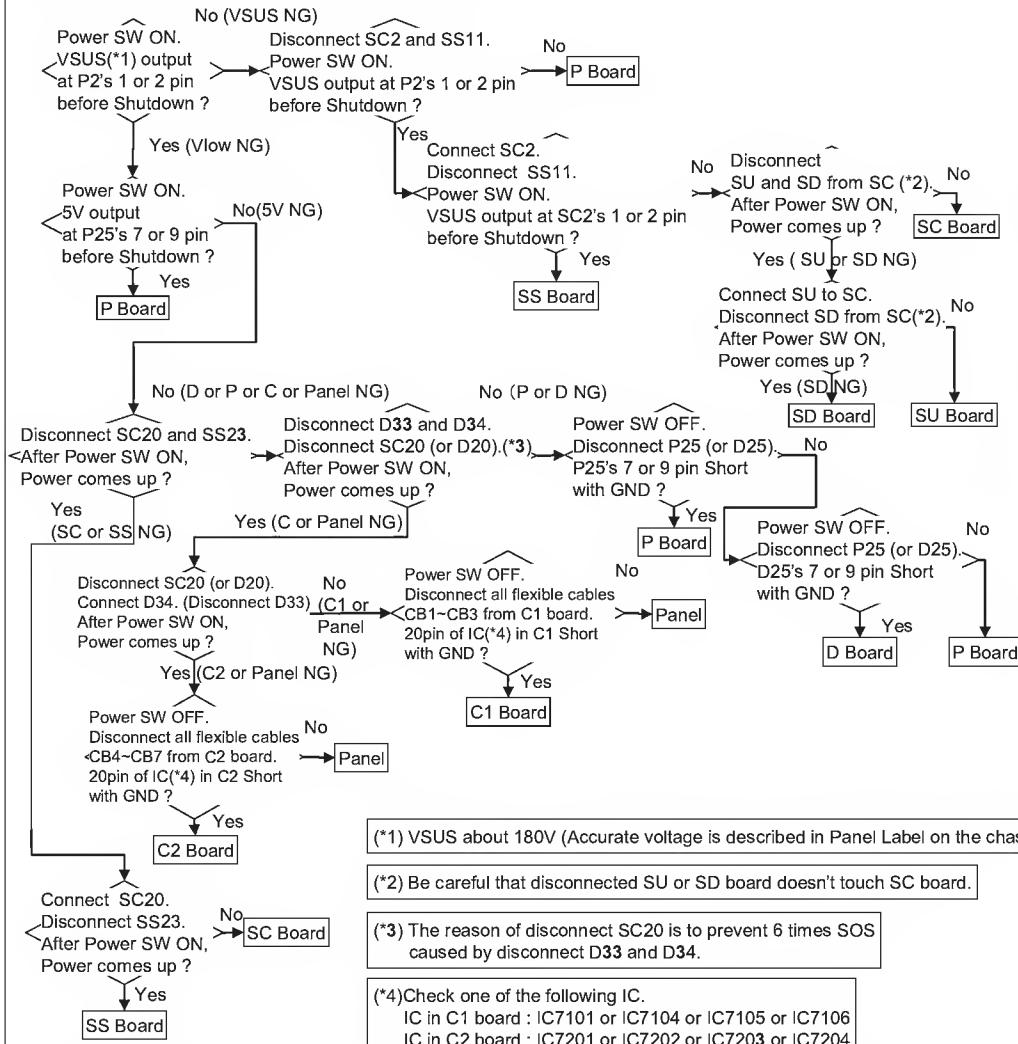
## Trouble Shooting Power LED Blink Trouble

LED 4 times blink < 37", 42" SD (TH-37/42PA50E, PE50B) >

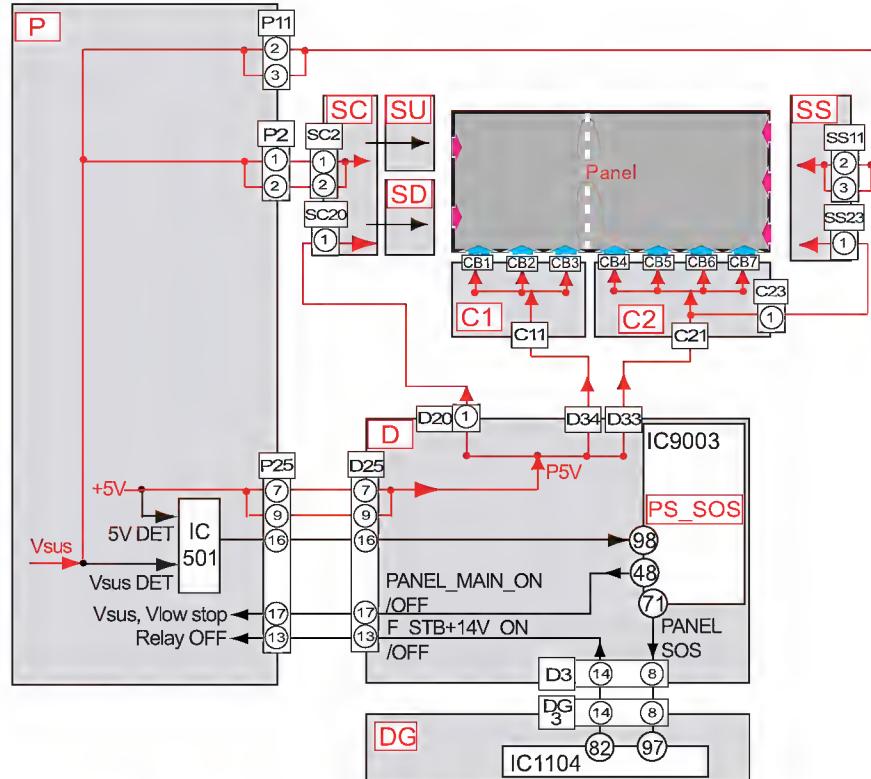
### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
Power SOS =Vsus, 5V down	P, SC, SS, D, SC, SU Board ( P > SC, SS, D, SU, SD )

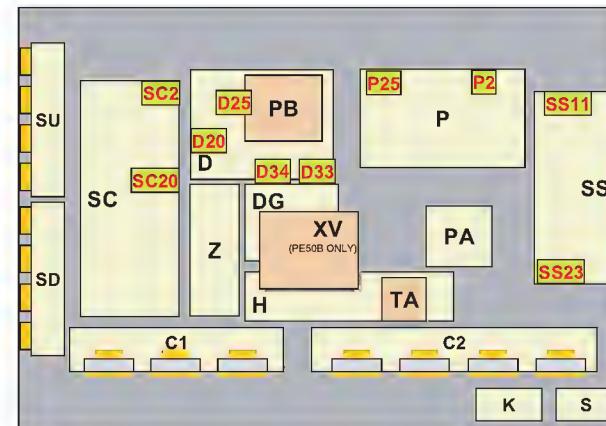
### ◆ How to find the defective board



### ◆ Power Supply and Protection Circuit



### ◆ Check Point Location



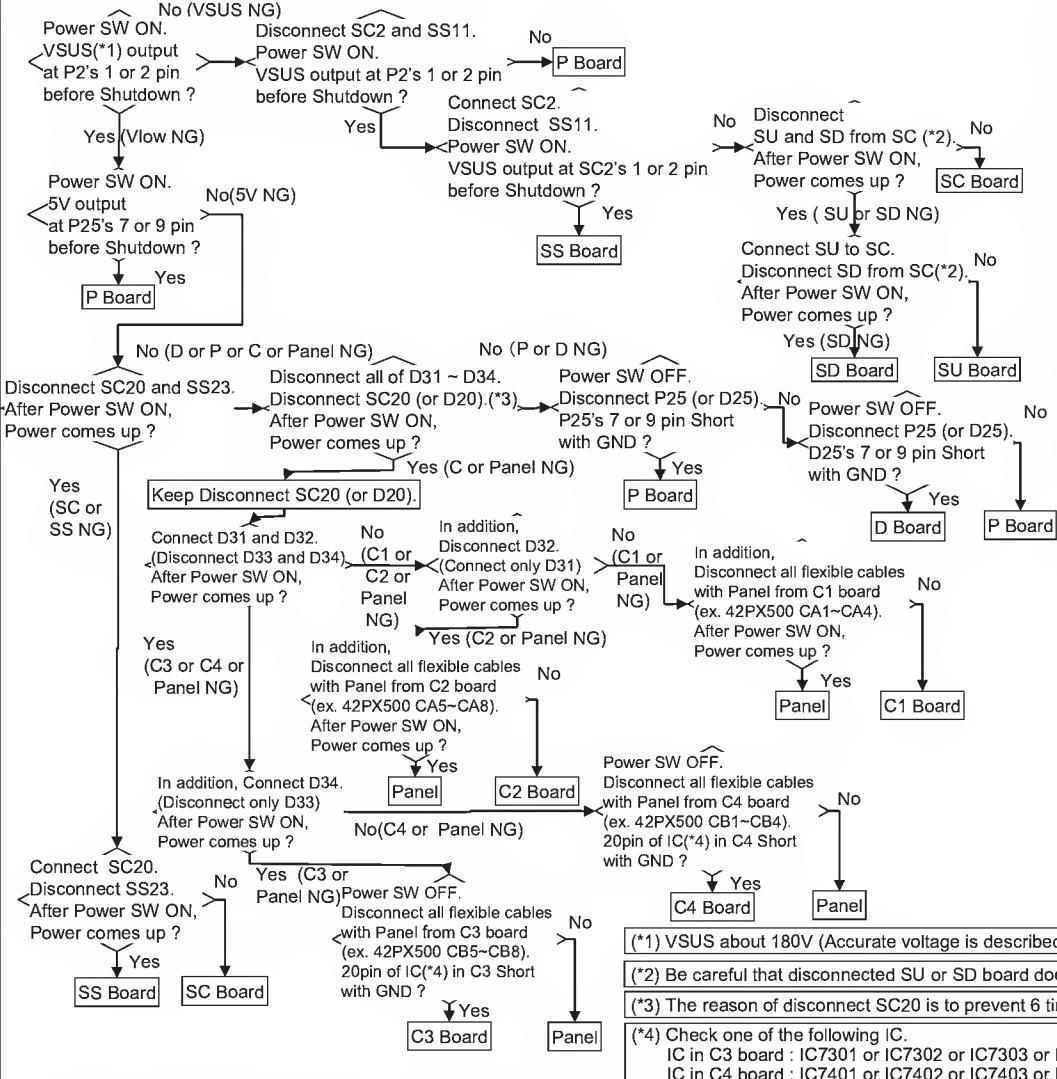
## Trouble Shooting Power LED Blink Trouble

**LED 4 times blink < 37", 42" HD (37/42PV500E,B)>**

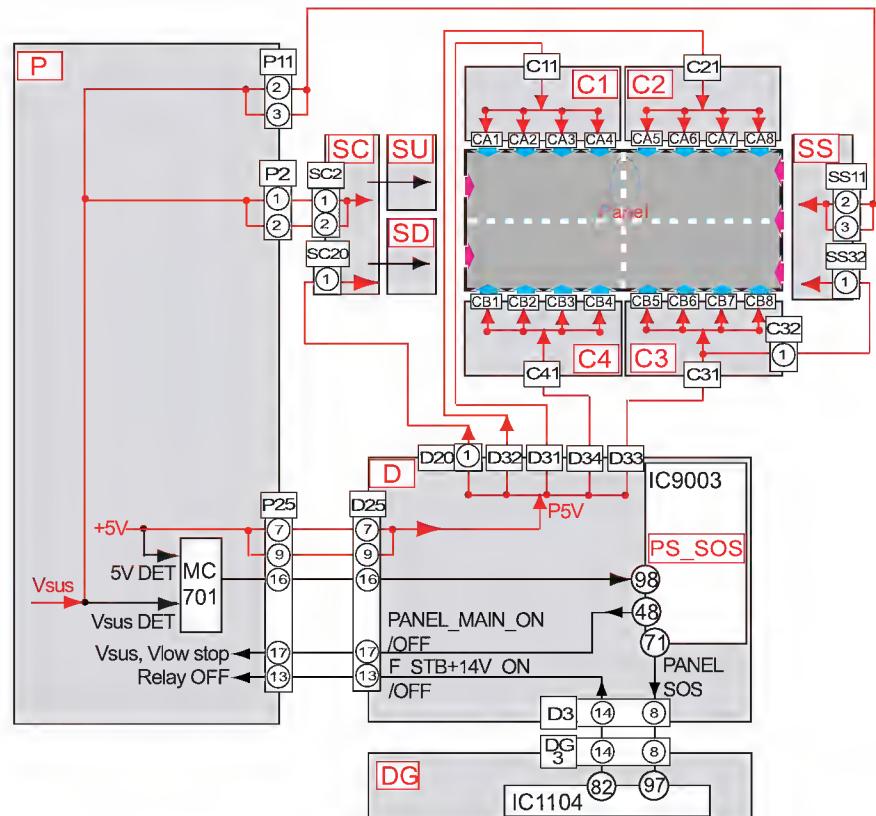
### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
Power SOS =Vsus, 5V down	P , SC, SS, D, SC,SU Board ( P > SC, SS, D, SU, SD)

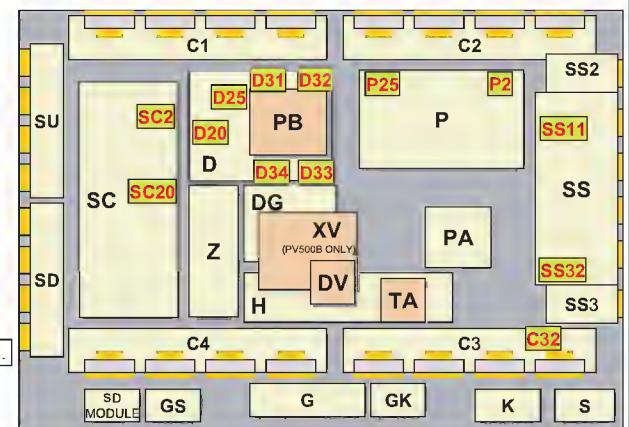
### ◆ How to find the defective board



## ◆ Power Supply and Protection Circuit e.g. 42PV500E,B



### ◆ Check Point Location e.g. 42PV500E,B



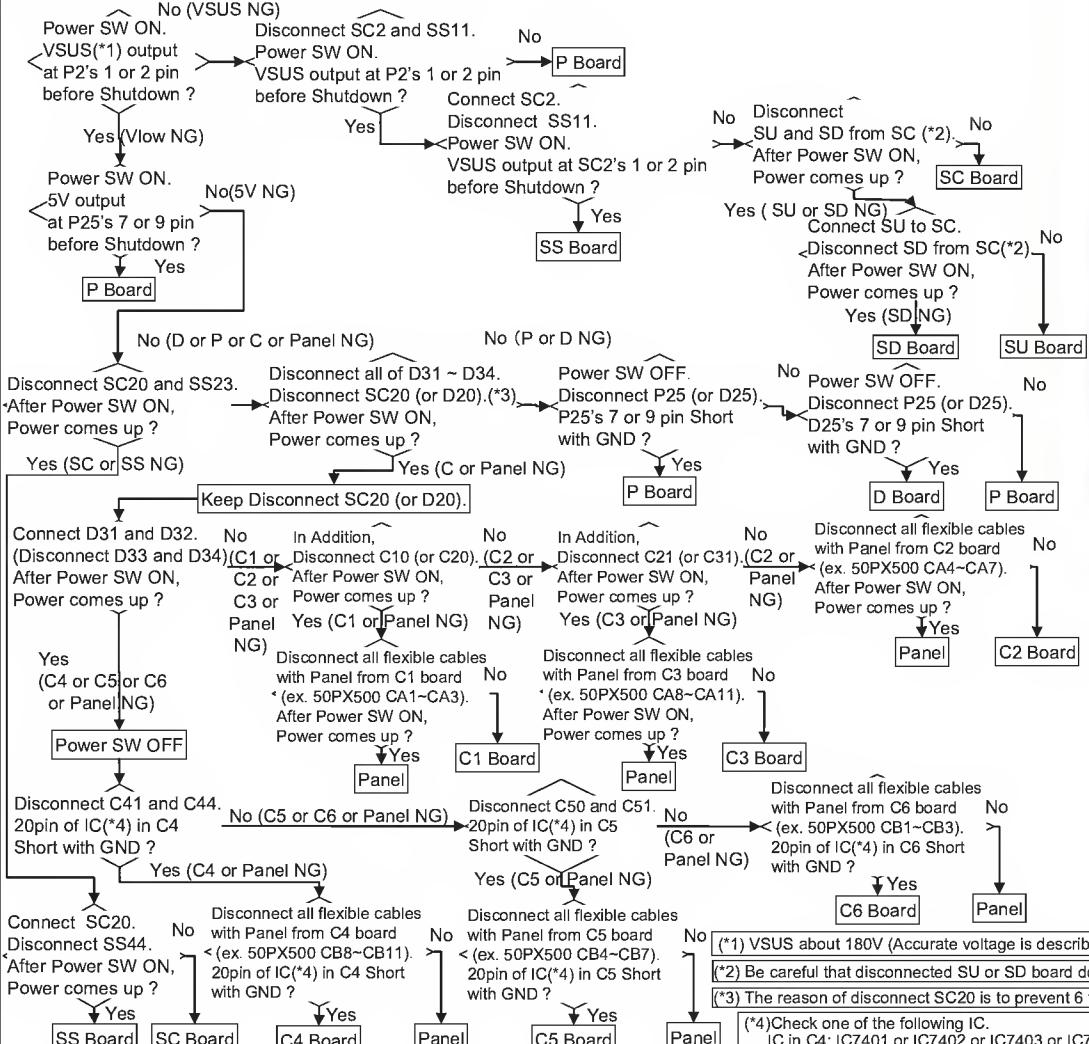
## Trouble Shooting Power LED Blink Trouble

### LED 4 times blink < 50" HD (TH-50PV500E,B) >

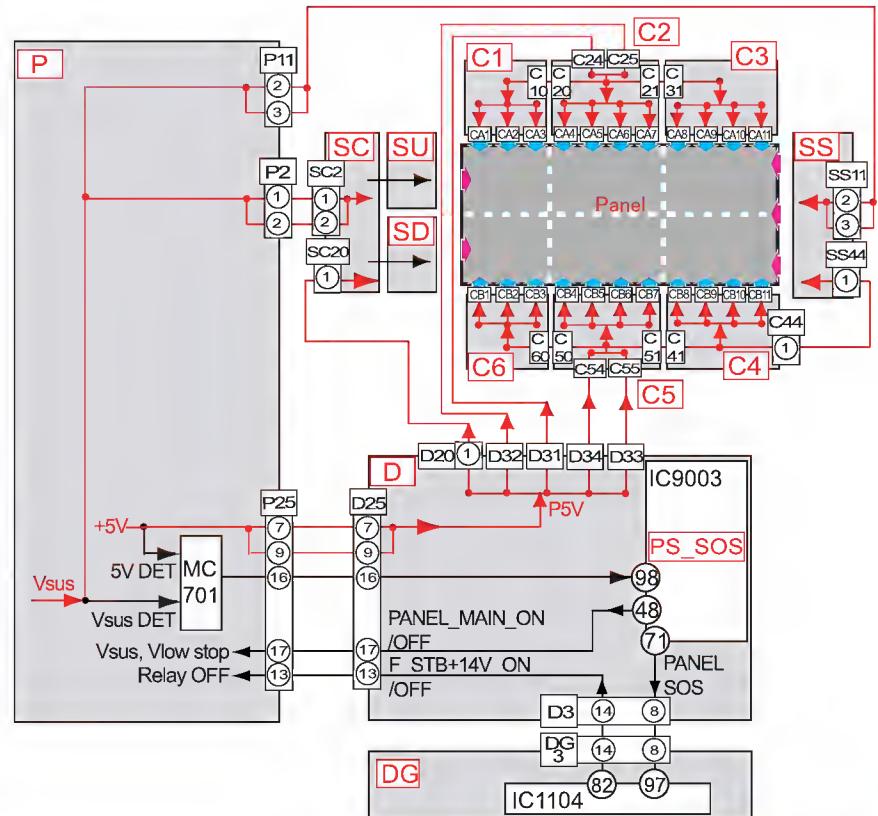
#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
Power SOS =Vsus, 5V down P , SC, SS, D, SC,SU Board ( P > SC, SS, D, SU, SD)	

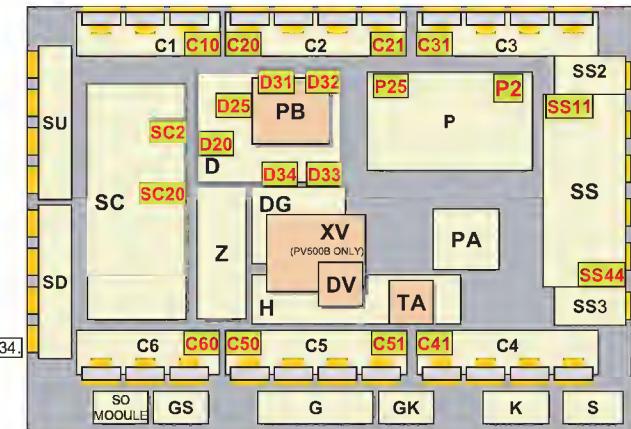
#### ◆ How to find the defective board



#### ◆ Power Supply and Protection Circuit



#### ◆ Check Point Location



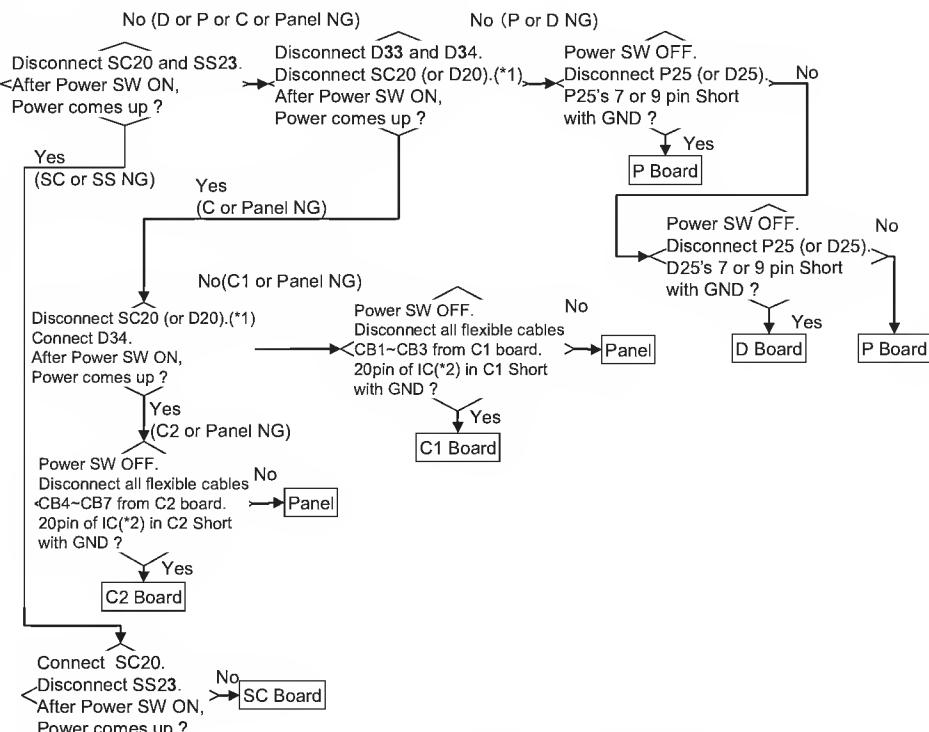
## Trouble Shooting Power LED Blink Trouble

LED 5 times blink < 37", 42" SD (TH-37/42PA50E, PE50B) >

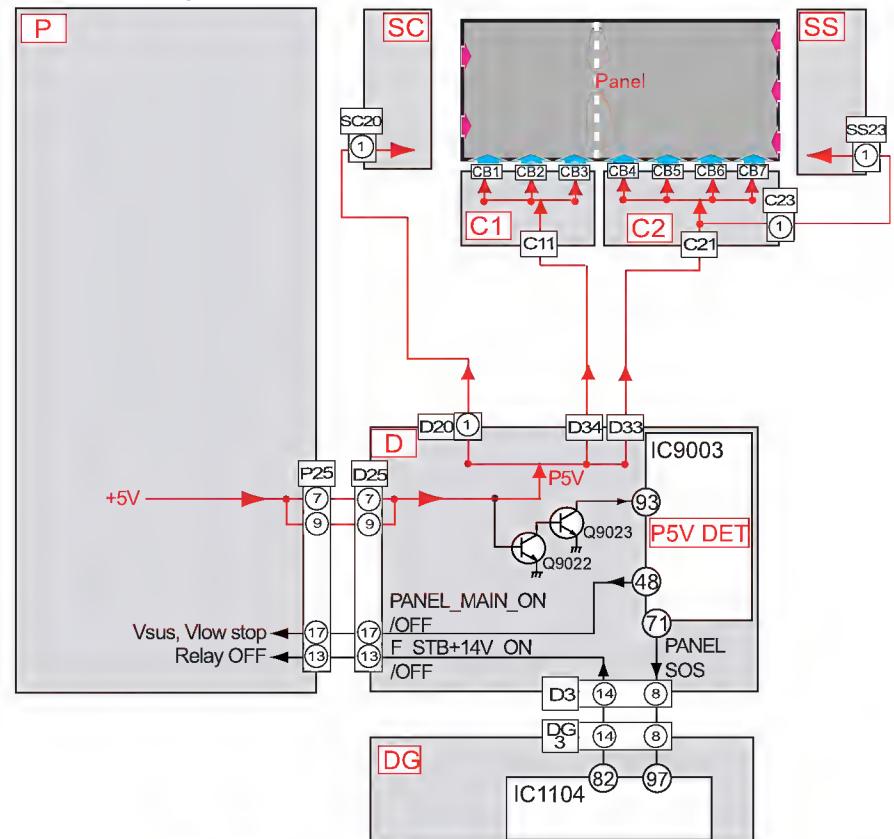
### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
P5V SOS	D, P, C, SC, SS Board, Panel (IC)

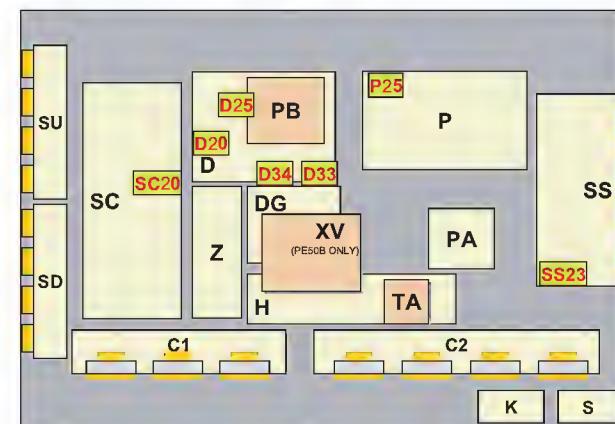
### ◆ How to find the defective board



## ◆ Power Supply and Protection Circuit



### ◆ Check Point Location



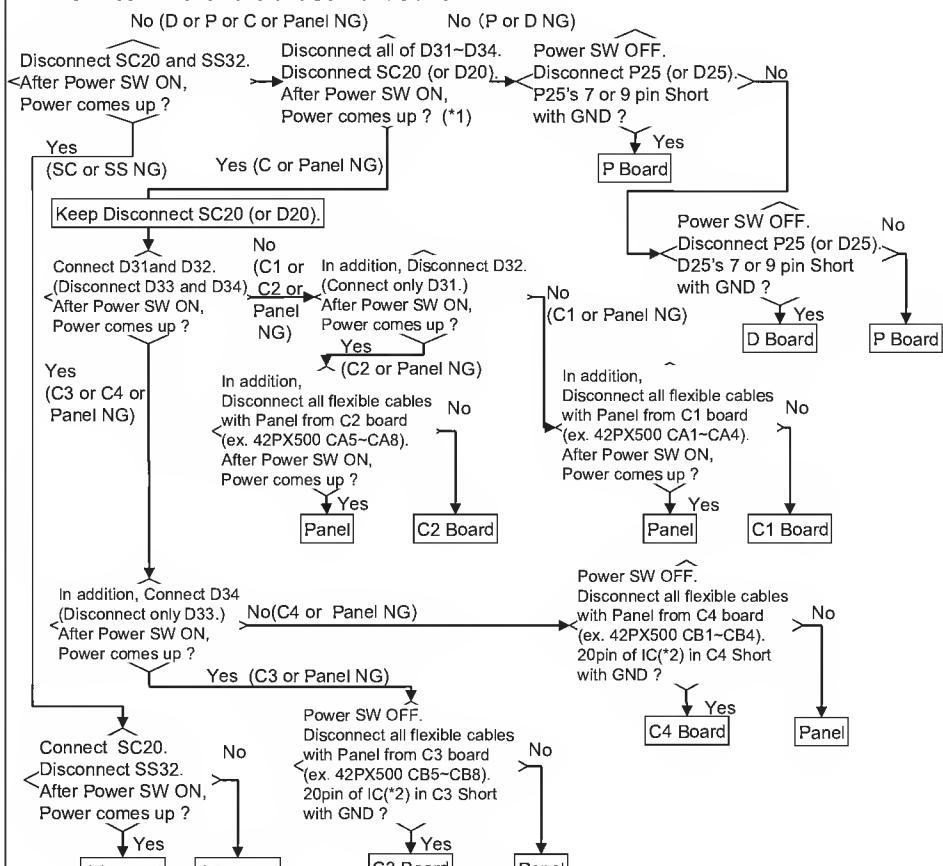
## Trouble Shooting Power LED Blink Trouble

**LED 5 times blink < 37", 42" HD (37/42PV500E,B)>**

#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
P5V SOS	D, P, C, SC, SS Board, Panel (IC)

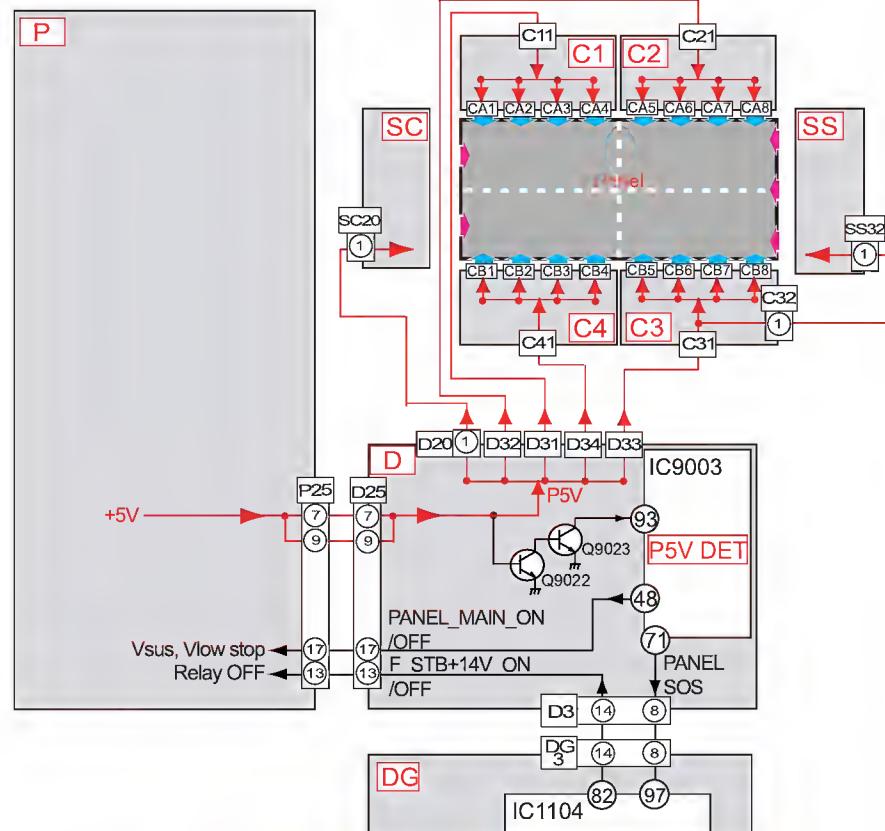
#### ◆ How to find the defective board



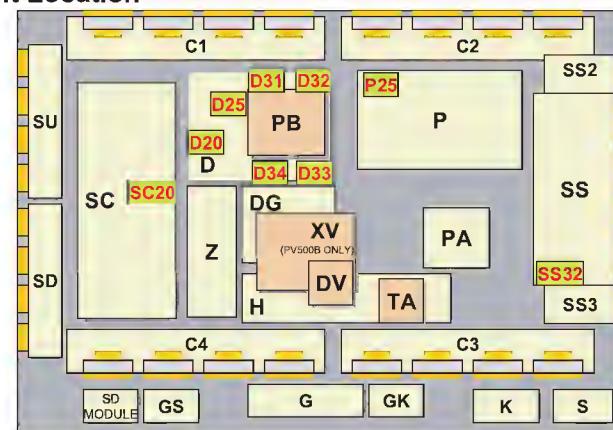
(\*) The reason of disconnect SC20 is to prevent 6 times SOS caused by disconnect D31~D34.

(\*) Check one of the following IC.

## ◆ Power Supply and Protection Circuit



#### ◆ Check Point Location



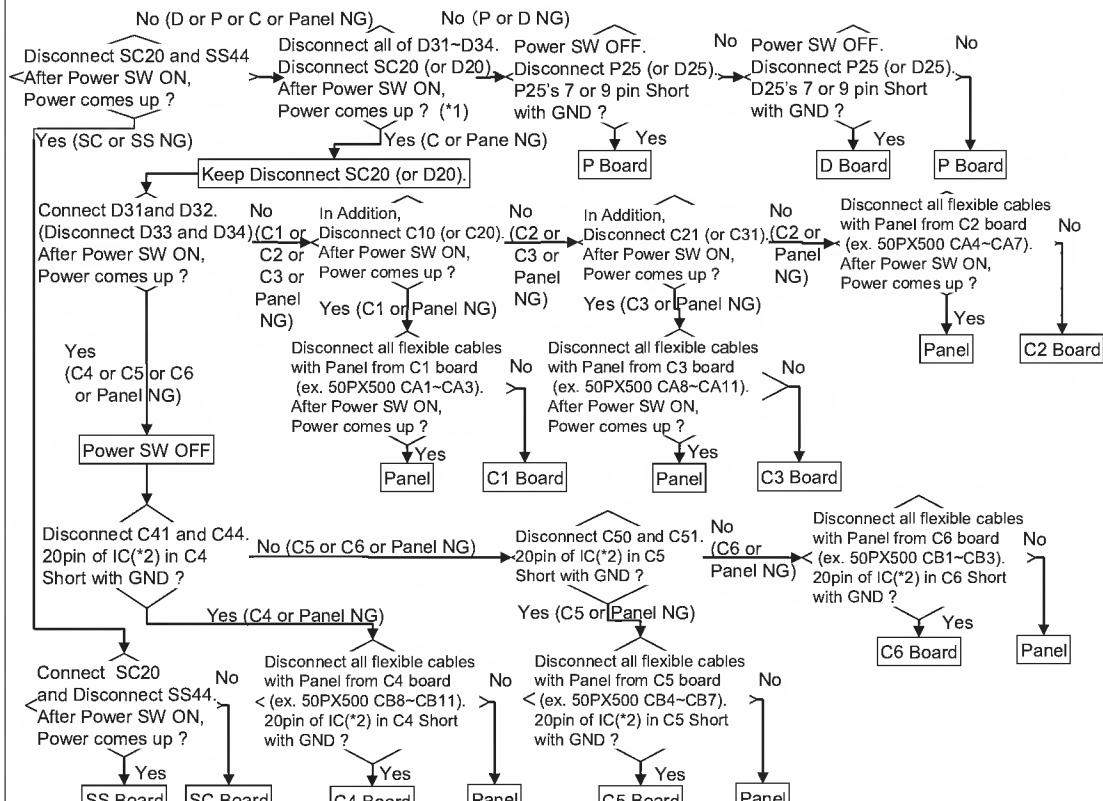
## Trouble Shooting Power LED Blink Trouble

LED 5 times blink < 50" HD (TH-50PV500E,B) >

### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
P5V SOS	D, P, C, SC, SS Board, Panel (IC)

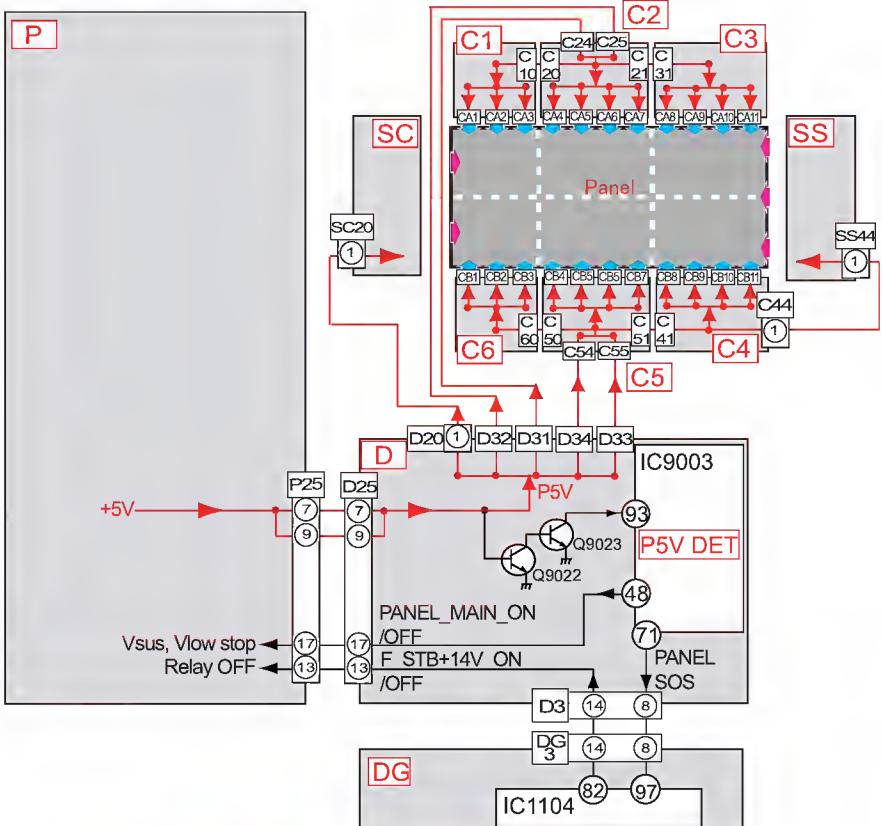
### ◆ How to find the defective board



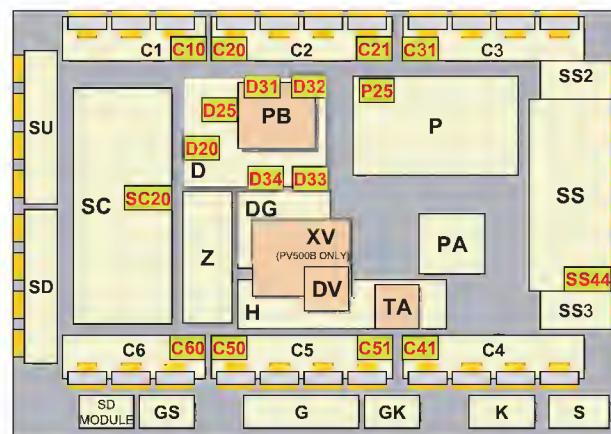
(\*1)  
The reason of disconnect SC20 is to prevent 6 times SOS caused by disconnect D31~D34.

(\*2)Check one of the following IC.  
IC in C4 board : IC7401 or IC7402 or IC7403 or IC7404 or IC7405  
IC in C5 board : IC7501 or IC7502 or IC7503 or IC7504 or IC7505  
IC in C6 board : IC7302 or IC7303 or IC7304 or IC7306

### ◆ Power Supply and Protection Circuit



### ◆ Check Point Location



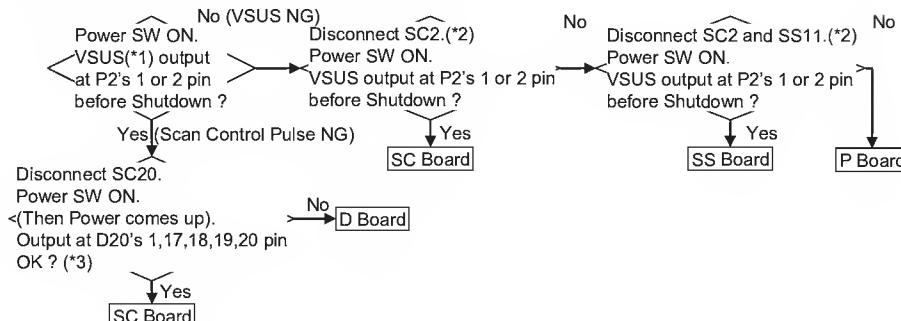
## Trouble Shooting Power LED Blink Trouble

LED 6 times blink <37"/42"> {TH-37/42PA50E, PE50B}  
 (TH-37/42PV500E,B)

### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
SC Energy Recovery SOS	SC, SS, D, P Board ( SC > SS, D, P )

### ◆ How to find the defective board

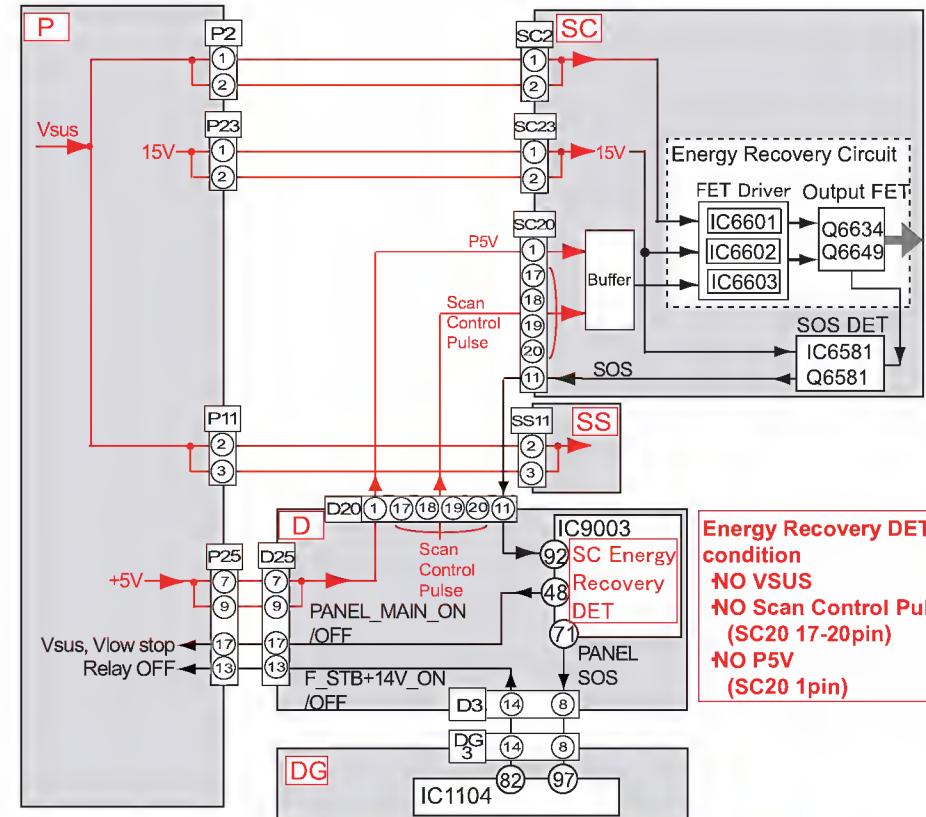


(\*1) VSUS about 180V (Accurate voltage is described in Panel Label on the chassis)

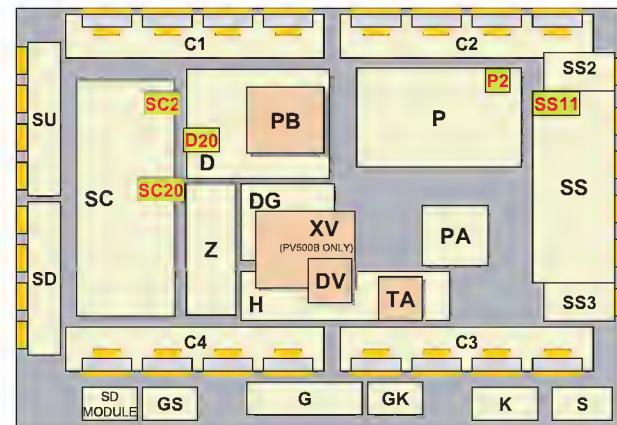
(\*2) CAUTION  
Before connecting SC2 or SS11 after these are disconnected,  
discharge is necessary to prevent potential shock caused by VSUS.

(\*3)Check  
Pin No. : Output  
1 : 5V(DC)  
17, 18, 19, 20 : 5V(PULSE) ---need oscilloscope

### ◆ Power Supply and Protection Circuit e.g. 42PV500E,B



### ◆ Check Point Location e.g. 42PV500E,B



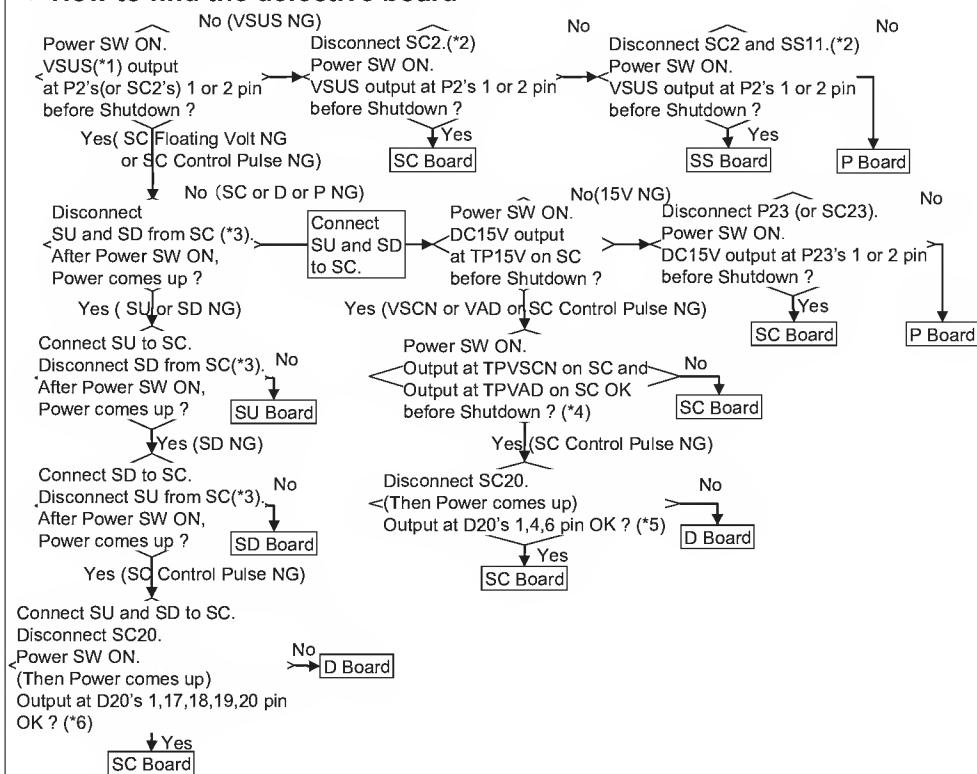
## Trouble Shooting Power LED Blink Trouble

**LED 6 times blink < 50" (TH-50PV500E,B) >**

### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
SC Floating Voltage	SC, SS, D, P Board (SC, SU, SD > SS, D, P)
SC Energy Recovery	SC, SU, SD, D, P Board

### ◆ How to find the defective board



(\*1) VSUS about 180V (Accurate voltage is described in Panel Label on the chassis)

(\*2) CAUTION

Before connecting SC2 or SS11 after these are disconnected, discharge is necessary to prevent potential shock caused by VSUS.

(\*3) Be careful that disconnected SU or SD board doesn't touch SC board.

(\*4) Check  
Test Point : Output

TPVSCN : about 30~40V  
TPVAD : about △90V

Pin No. : Output  
1 : 5V(DC)

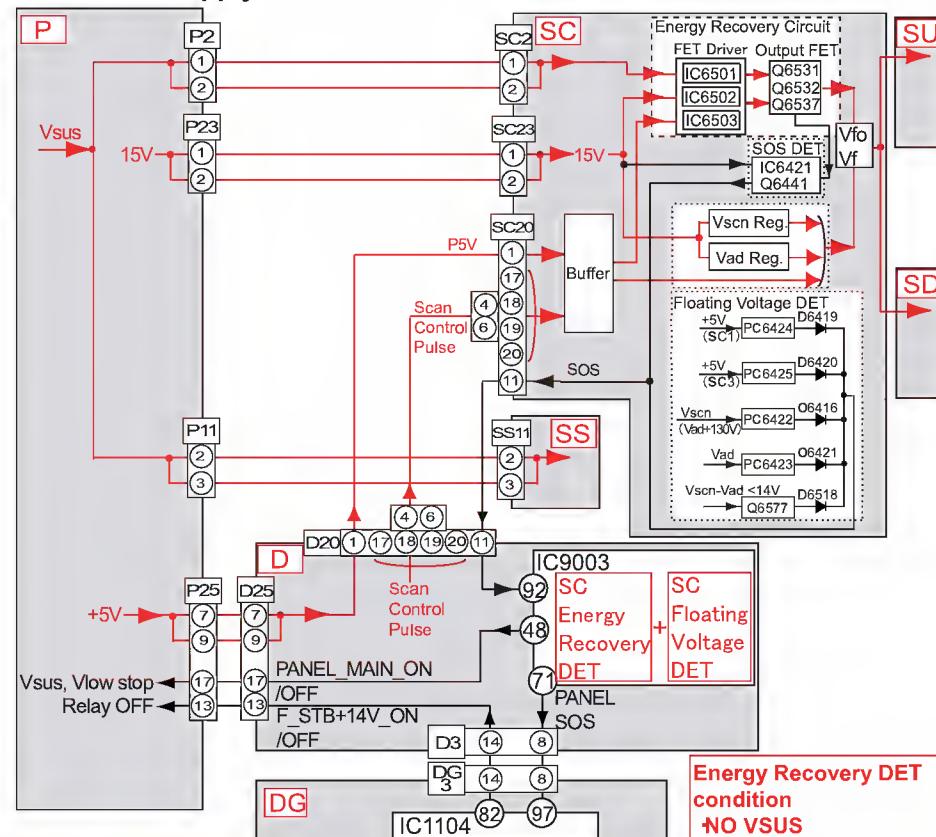
4, 6 : 5V(PULSE) ---need oscilloscope

(\*5) Check  
Pin No. : Output  
1 : 5V(DC)

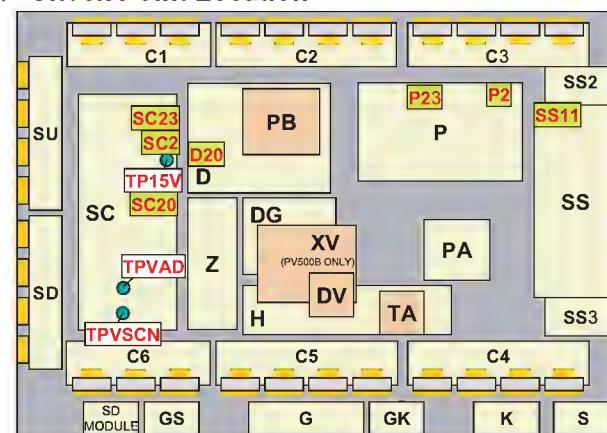
Pin No. : Output  
1 : 5V(DC)

17, 18, 19, 20 : 5V(PULSE)---need oscilloscope

## ◆ Power Supply and Protection Circuit



### ◆ Check Point Location



**Energy Recovery DET condition**  
**NO VSUS**  
**NO Scan Control Pulse (SC20 17-20pin)**  
**NO P5V (SC20 1pin)**

**Floating Voltage DET condition**  
**NO 15V**  
**NO Scan Control Pulse (SC20 4-6pin)**  
**NO P5V (SC20 1pin)**

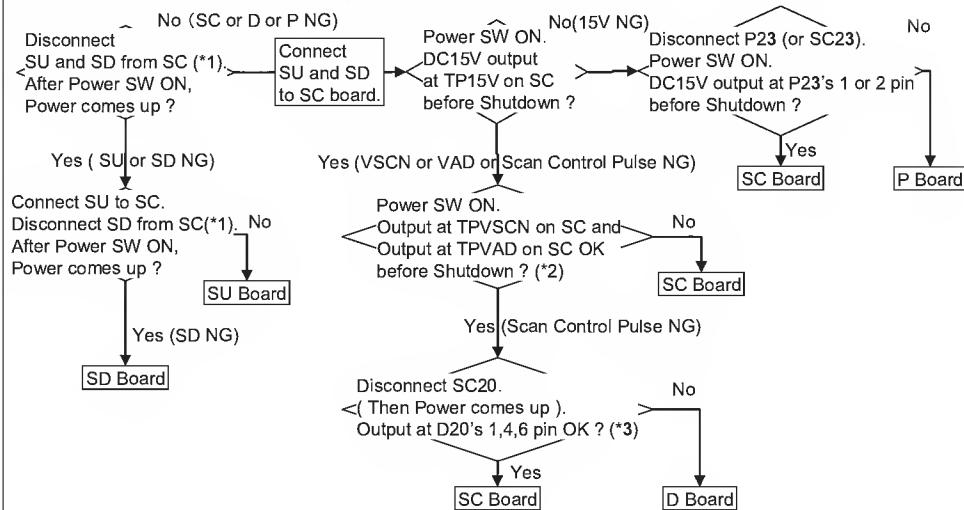
## Trouble Shooting Power LED Blink Trouble

**LED 7 times blink <37"/42"> (TH-37/42PA50E, PE50B)  
(TH-37/42PV500E,B)**

### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
SC floating voltage SOS	SC, SU, SD, D, P Board (SC, SU, SD > D, P)

### ◆ How to find the defective board



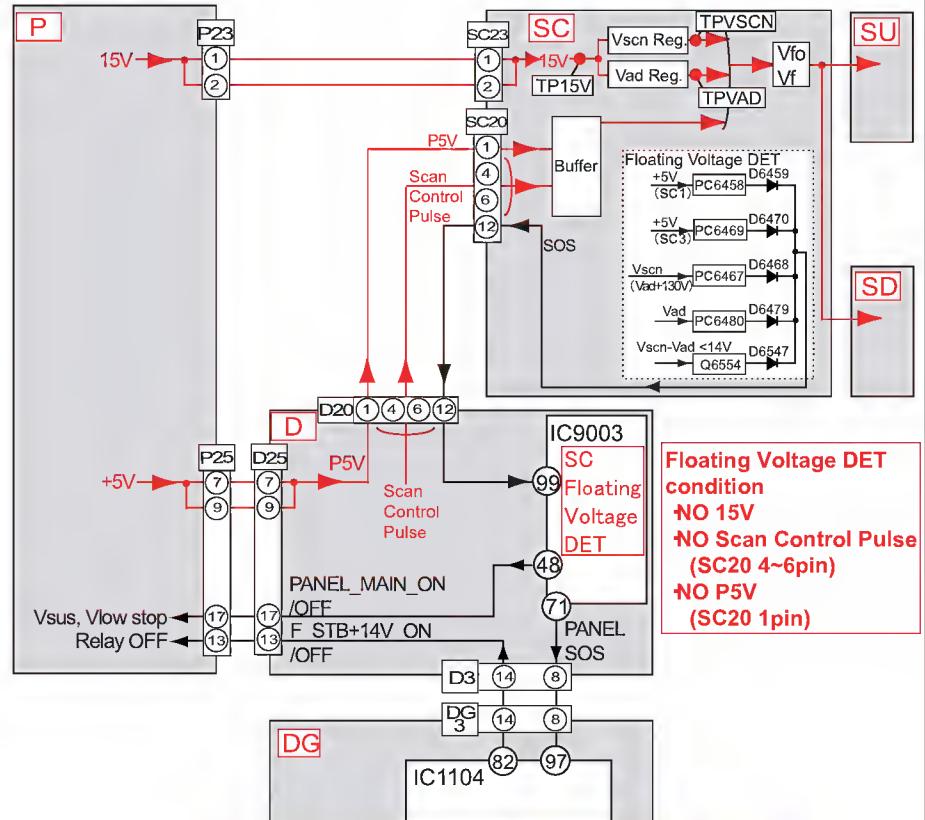
(\*1) Be careful that disconnected SU or SD board doesn't touch SC board.

(\*2)Check  
Test Point : Output  
TPVSCN : about 30~40V  
TPVAD : about △90V

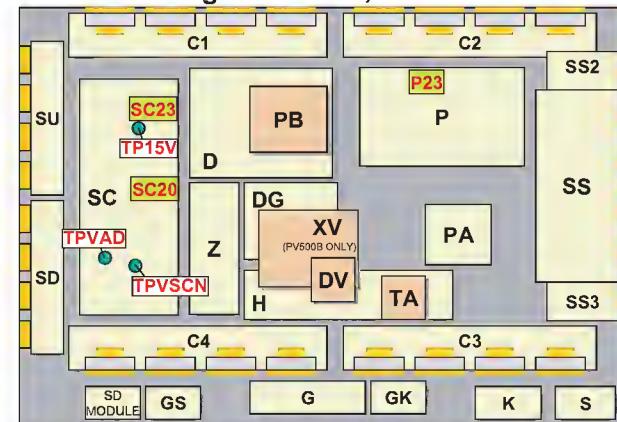
(\*3)Check  
Pin No. : Output  
1 : 5V(DC)  
4, 6 : 5V(PULSE)--need oscilloscope

### ◆ Power Supply and Protection Circuit

e.g. 42PV500E,B



### ◆ Check Point Location e.g. 42PV500E,B



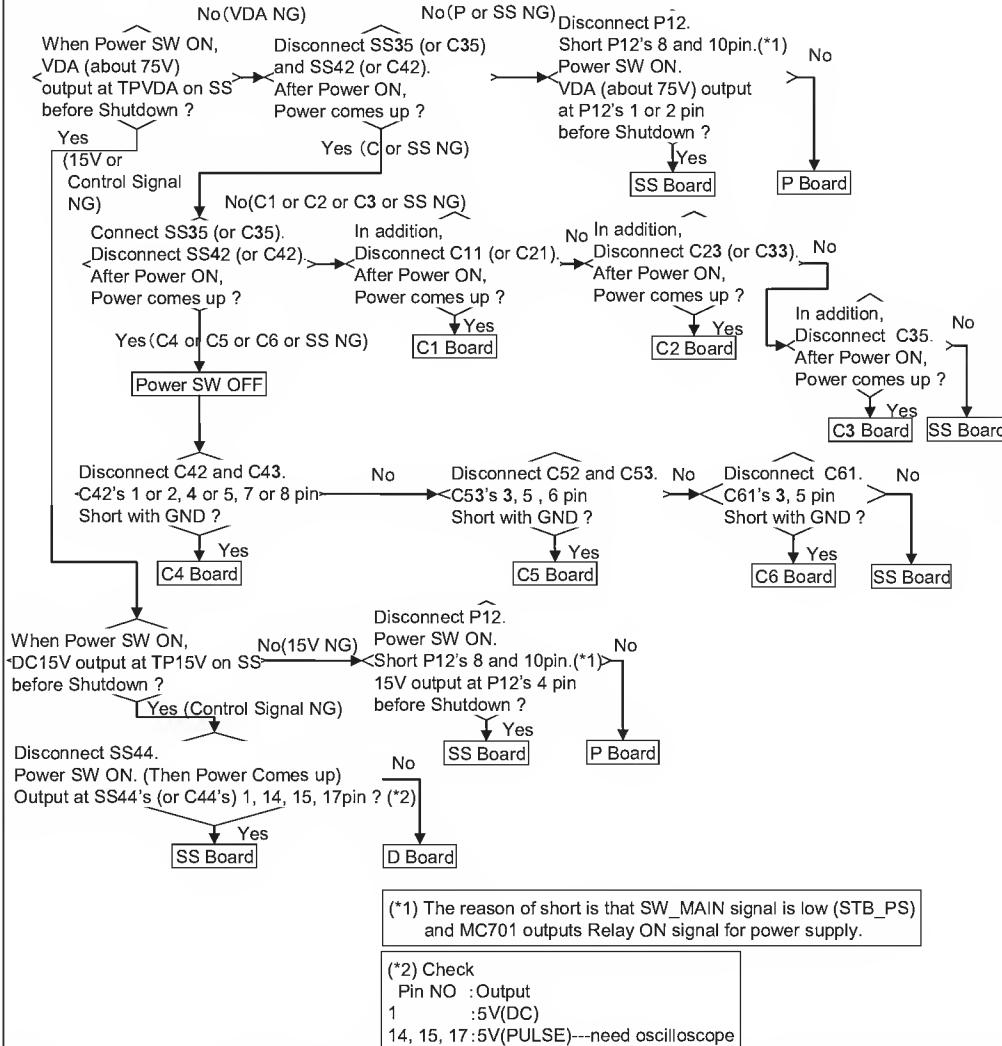
## Trouble Shooting Power LED Blink Trouble

**LED 7 times blink < 50" (TH-50PV500E,B) >**

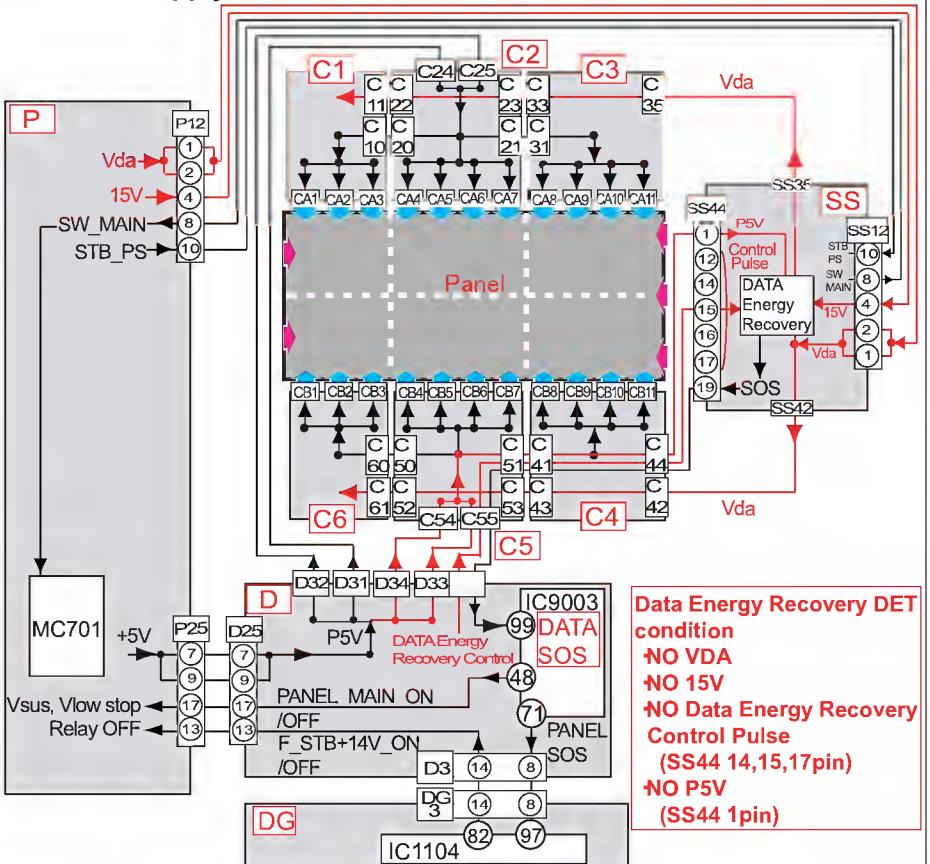
### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
SS Data Energy recovery	SS, D, C, P

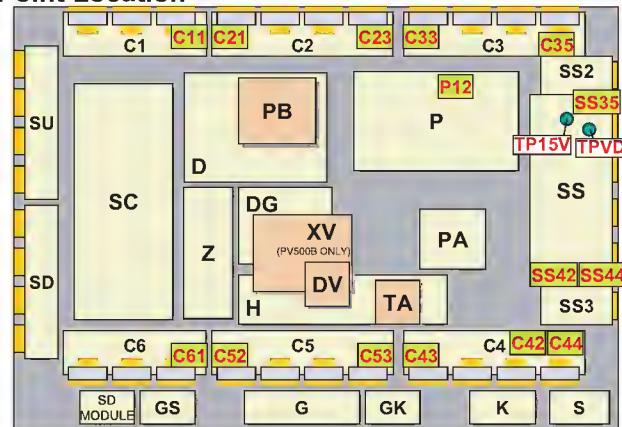
### ◆ How to find the defective board



### ◆ Power Supply and Protection Circuit



### ◆ Check Point Location



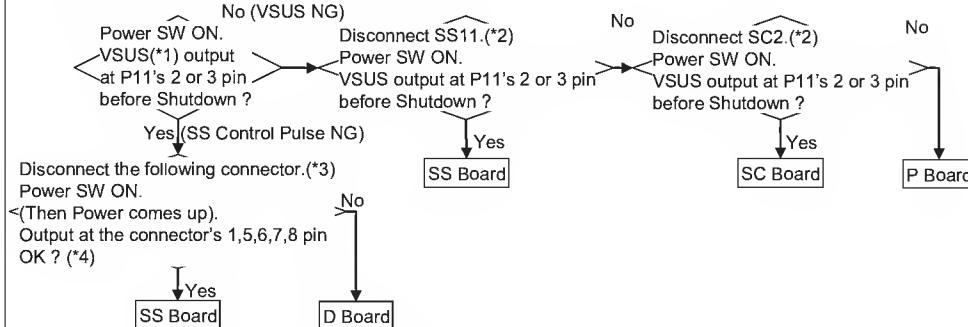
## Trouble Shooting Power LED Blink Trouble

### LED 8 times blink

#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
SS Energy recovery	SS, SC, D, P Board (SS > SC, D, P)

#### ◆ How to find the defective board



(\*1) VSUS about 180V (Accurate voltage is described in Panel Label on the chassis)

(\*2) CAUTION  
Before connecting SC2 or SS11 after these are disconnected,  
discharge is necessary to prevent potential shock caused by VSUS.

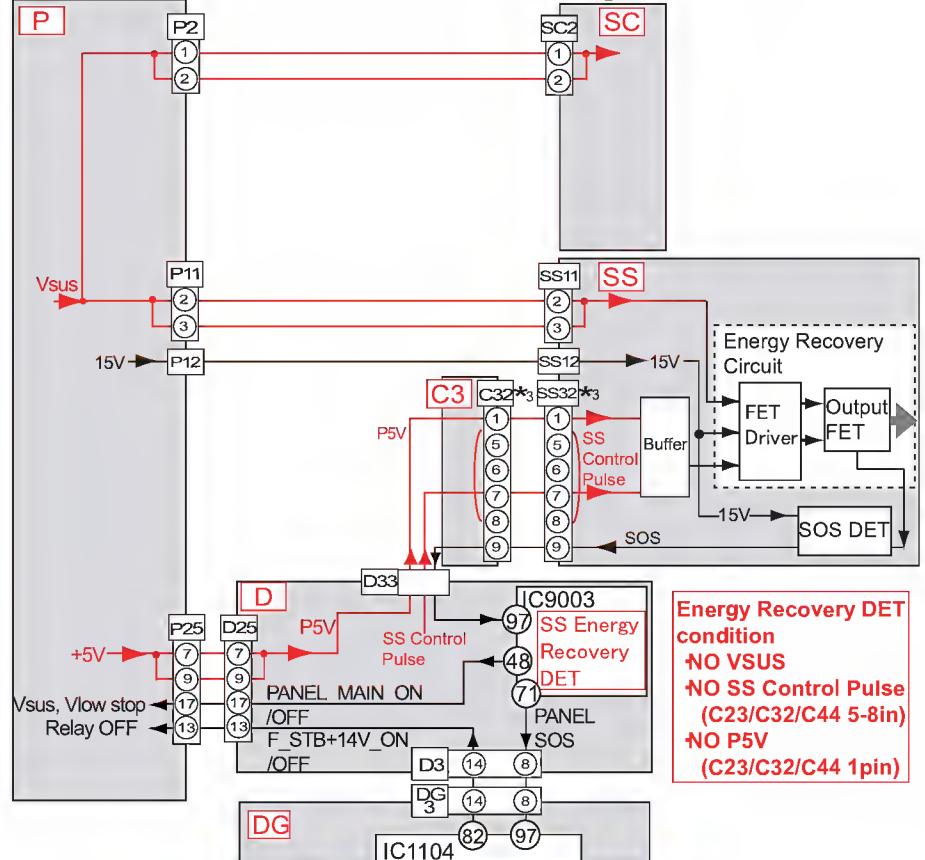
(\*3) Connector

Model : Connector  
37/42PA50E, PE50B(SD): SS23-C23  
37/42PV500E,B(HD37,42): SS32-C32  
50PV500E,B(HD50): SS44-C44

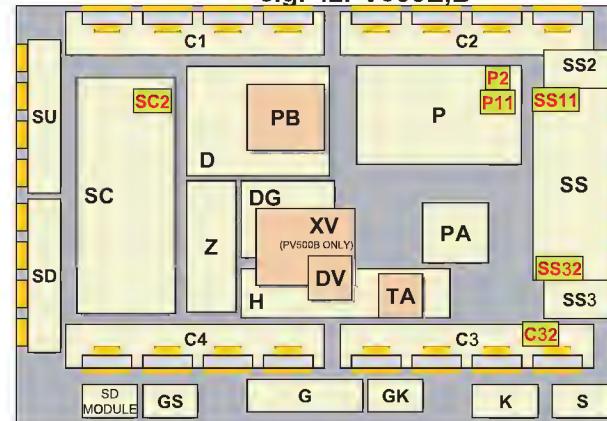
(\*4) Output

Pin No. : Output  
1 : 5V(DC)  
5, 6, 7, 8 : 5V(PULSE)---need oscilloscope

#### ◆ Power Supply and Protection Circuit e.g. 42PV500E,B



#### ◆ Check Point Location e.g. 42PV500E,B



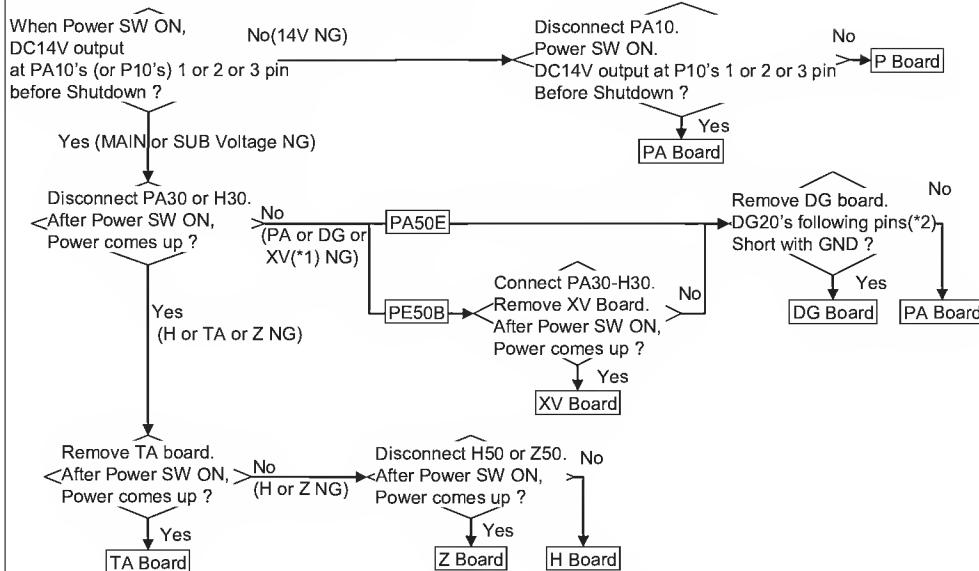
## Trouble Shooting Power LED Blink Trouble

**LED 10 times blink <50 series (TH-37/42PA50E, PE50B)>**

### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
Tuner Power SOS	PA, P, other Boards ( PA, P > other Boards)

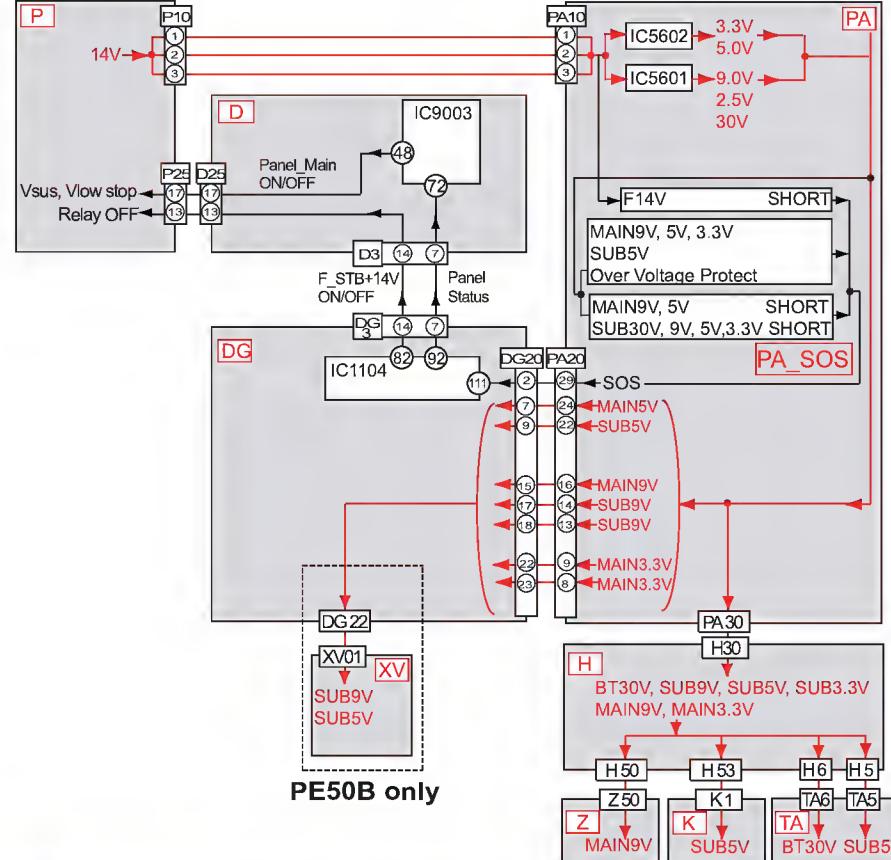
### ◆ How to find the defective board



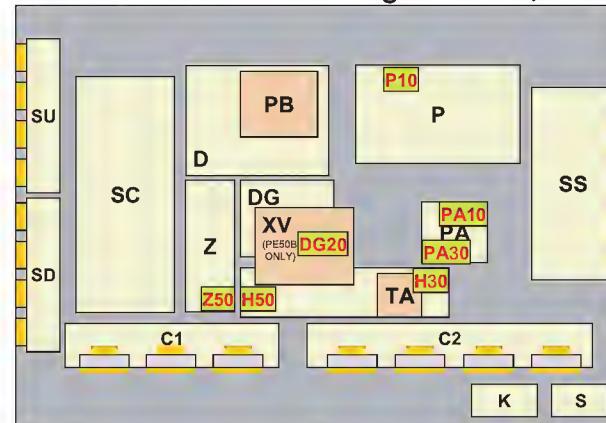
(\*1) XV board : PE50B only

(*2) Check DG20's Pin Number	
Pin No.	Voltage (Normal Condition)
7	MAIN5V
9	SUB5V
15	MAIN9V
17	SUB9V
18	SUB9V
22	MAIN3.3V
23	MAIN3.3V

### ◆ Power Supply and Protection Circuit



### ◆ Check Point Location e.g. 42PA50E, 42PE50B



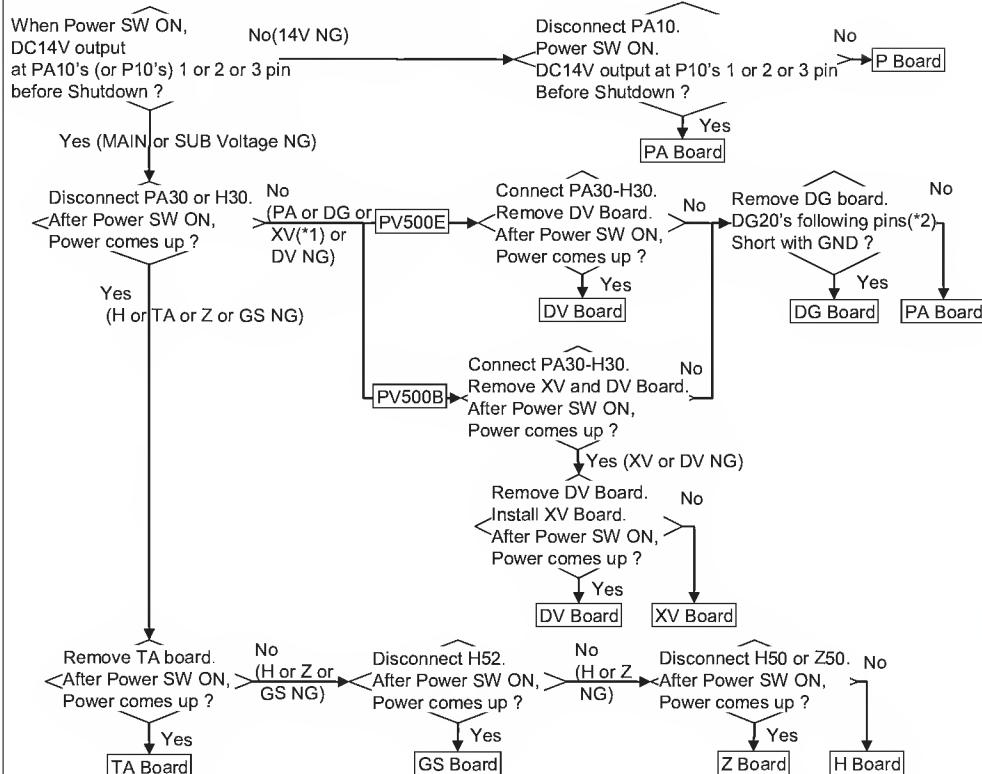
**Trouble Shooting | Power LED Blink Trouble**

**LED 10 times blink < 500 series (TH-37/42/50PV500E,B) >**

#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board (Possibility)
Tuner Power SOS	PA, P, other Boards ( PA, P > other Boards )

#### ◆ How to find the defective board

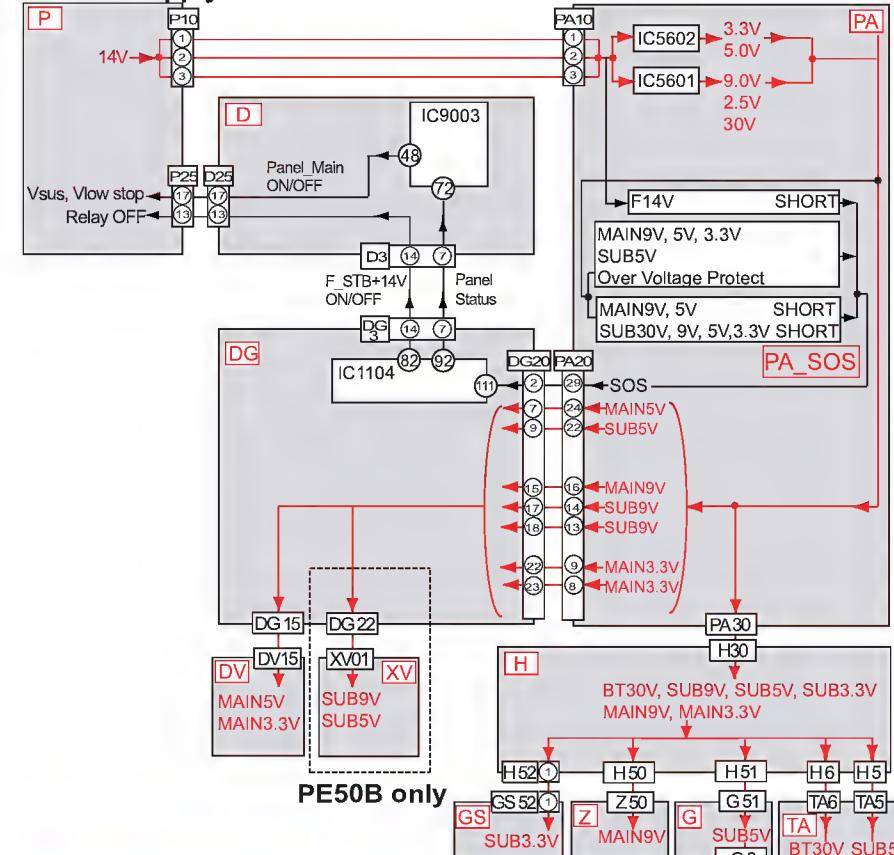


(\*1) XY board : PE500V only

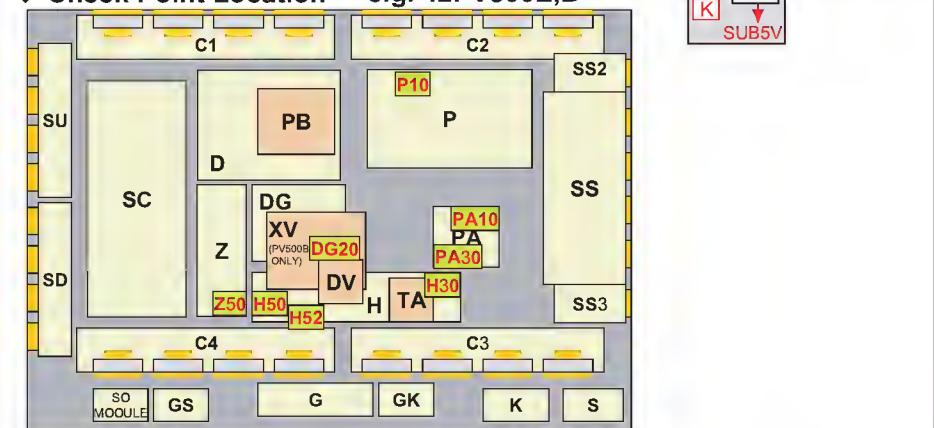
(\*2) Check DG20's Pin Number  
Pin No. Voltage (Normal Condition)

Pin No.	Voltage (Normal)
7	MAIN5V
9	SUB5V
15	MAIN9V
17	SUB9V
18	SUB9V
22	MAIN3.3V
23	MAIN3.3V

#### ◆ Power Supply and Protection Circuit



◆ Check Point Location e.g. 42PV500E,B



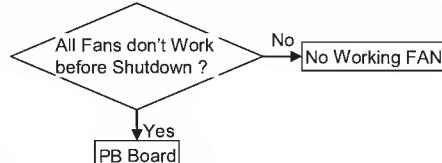
## Trouble Shooting Power LED Blink Trouble

### LED 11 times blink

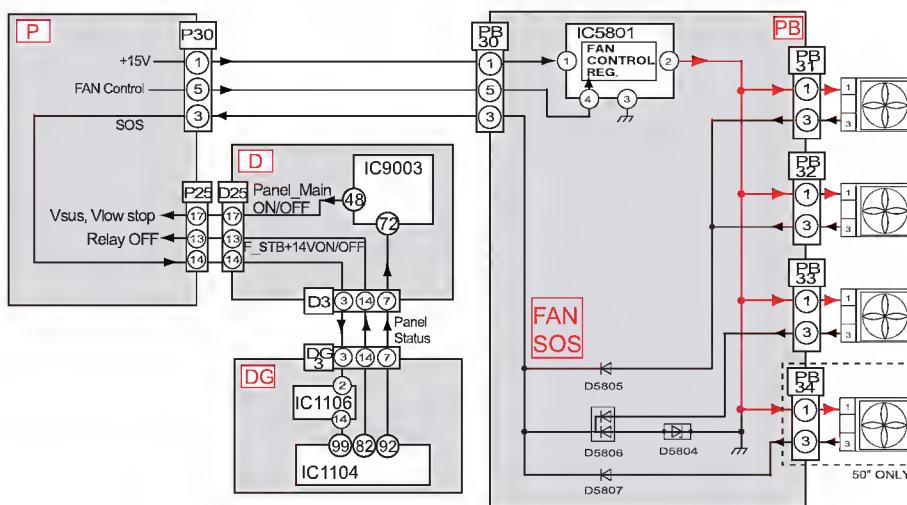
#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
Fan SOS	PB Board, FAN

#### ◆ How to find the defective board



#### ◆ Power Supply and Protection Circuit

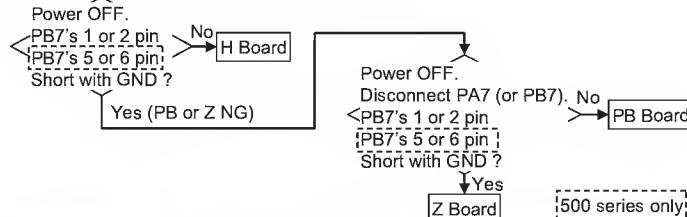


### LED 12 times blink

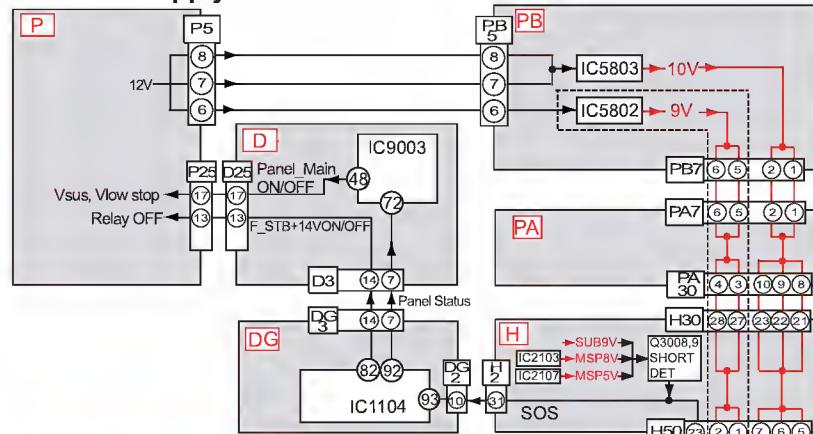
#### ◆ Trouble Mode and Defective Board

Trouble Mode	Defective Board
Sound SOS	Z, PB, H Board

#### ◆ How to find the defective board



#### ◆ Power Supply and Protection Circuit



#### ◆ Check Point Location e.g. 42PV500E,B

